



# Service Bulletin

File in Section: -

Bulletin No.: PI0806

Date: September, 2012

## PRELIMINARY INFORMATION

**Subject:** Center Console Arm Rest Latch Release Button Inoperative

**Models:** 2013 Cadillac XTS

### Condition/Concern

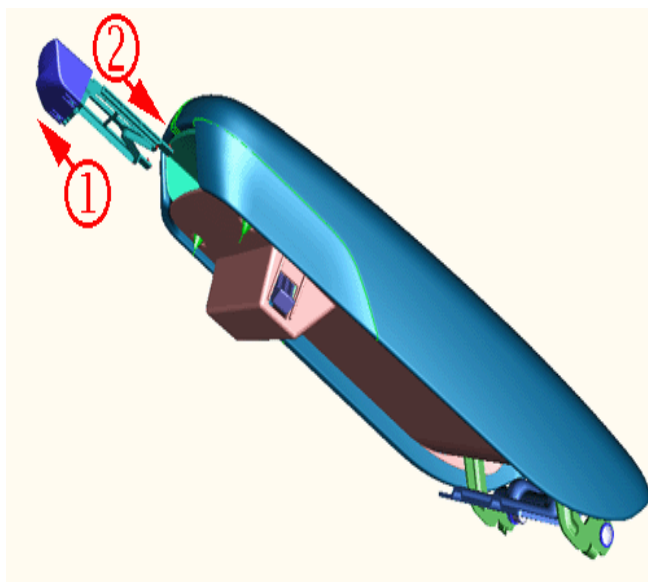
Some customers may comment on the center console latch release button sliding out completely, causing the center console arm rest to be inoperative.

This may be due to the thickness of the release button.

### Recommendation/Instructions

Install the new latch release button provided by the GM Warranty Parts Center (WPC). Follow the procedure below for removing and installing the release button.

**Note:** The center console lid does not have to be in the open position to install the new release latch.



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1. Pull out the chrome button assembly (1).
2. Insert the new chrome button assembly (2).

### Parts Information

Part Number	Description	Qty.
WPC 644	Center Console Latch Release Button	1

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
C9524*	Replacing Center Console Latch Release Button	0.2 hr

\*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

**IMPORTANT NOTE WHEN PRINTING THIS FORM:** If the form prints out on two pages, make certain you fax BOTH pages so that the WPC receives all the needed information. Missing information will delay or prevent the part from being shipped.

**Parts Request Form – Warranty Parts Center**

**Use this form ONLY for U.S., Canadian and Mexico Dealers. Export markets located outside of North America must contact their regional Technical Assistance Center for assistance.**

To: Warranty Parts Center

e-mail: [warrantypartscenterUSA@gm.com](mailto:warrantypartscenterUSA@gm.com)

or WPC Fax: 248-371-0192

Attn: Jeanette Dunn

Part Being Requested: WPC# 644 (Center Console Latch Release Button)

Dealer BAC (U.S.) /Dealer Code (Canada)/Dealer Number (Mexico):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

**Important:** If you do not receive the part within 2 business days after e-mailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902.

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