



Service Bulletin

File in Section: -

Bulletin No.: PI0767A

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Erratic or Insufficient Cooling when A/C Compressor is On

Models: 2012-2013 Chevrolet Equinox, Impala
2012-2013 GMC Terrain
Equipped with V6 Engines ONLY
Built Prior to June 25, 2012

This PI is being revised to update the Condition/Concern and the Recommendation/Instructions. Please discard PI0767.

Condition/Concern

Some customers may comment on erratic or insufficient cooling when the A/C compressor is turned on. The A/C compressor may not have been torqued properly at the time of assembly, causing a load on the compressor shaft.

Recommendation/Instructions

Loosen the A/C compressor mounting bolts and re-torque. The A/C compressor should be held tight/flush to the engine block during the final torque sequence to ensure proper alignment. Refer to each vehicle application in SI for the A/C Compressor Mounting torque and tightening sequences.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
D9789*	Retorque A/C Compressor Mounting Bolts	0.3 hr

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.