



Service Bulletin

File in Section: -

Bulletin No.: PI0731A

Date: November, 2012

PRELIMINARY INFORMATION

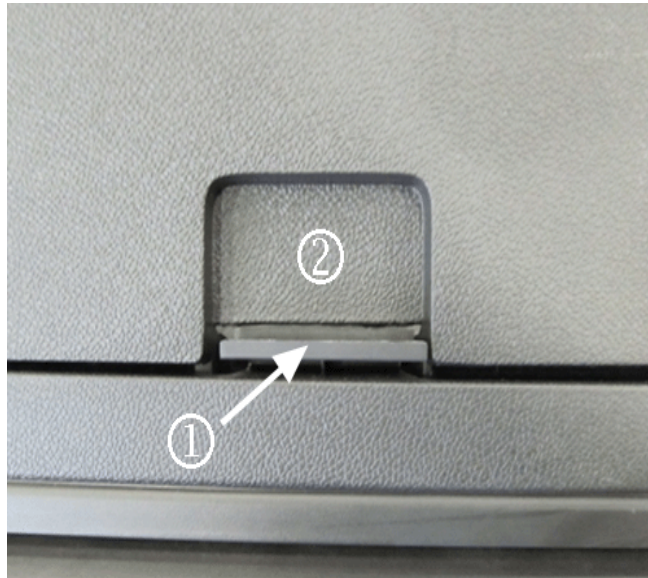
Subject: Spare Tire Jack Storage Compartment Door Difficult to Latch or Falls Open Due to Inability to Latch

Models: 2009-2012 GMC Acadia

This PI is being revised to add the 2009 and 2010 model years and update the repair information. Please discard PI0731.

Condition/Concern

Some customers may comment that the jack storage compartment door may be difficult to latch or may fall open on its own because of improper latching.



3136473

The cause of this condition may be that excessive interference may exist between the storage compartment door latch (1) and the body side trim panel (2), not allowing the door to latch properly.

Recommendation/Instructions

Important: In cases where the storage compartment door becomes damaged because of the customer attempting to latch or open, along with replacing the compartment door, the repair below should still be performed to minimize the possibility of a repeat concern.



3136474

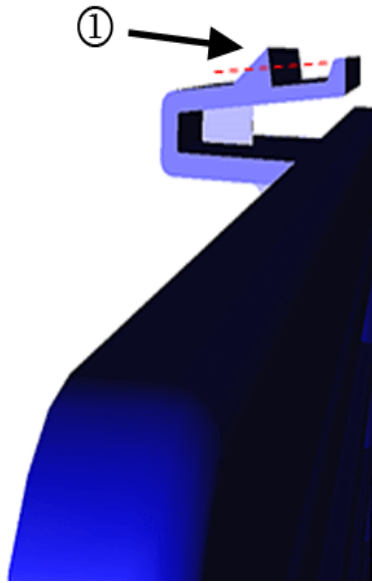
Note: The excessive flash may be folded back behind the panel and difficult to see, but it can still be detected by feeling the back side of the trim panel opening.

In many cases this interference is caused by excessive flash on the inside edge of the body side trim panel opening, preventing proper engagement of the latch.



3136478

Remove the storage compartment door and inspect the side trim panel opening for flash. If flash is present, it should be removed with a file inserted at a steep angle.



2851634

Once the flash is removed, re-install the storage compartment door. If it latches easily, no further action is required. However, if it is still difficult to latch, it may be necessary to remove approximately 1.0 mm (0.04 in) of material from the pointed edge (1) of the jack storage compartment door latch.



2851638

Detach the storage compartment door from the body side trim panel, and using a file or similar tool, remove 1.0 mm (0.04 in) of material from the storage door latch.



2851640

Reinstall the storage compartment door and verify improved function of door latch.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
C9513*	Remove Material Flash from Body Side Trim Panel	0.2 hr
Add	Remove Material from Jack Storage Compartment Door Latch	0.1 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		