



Service Bulletin

File in Section: -

Bulletin No.: PI0216A

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Locating/Repairing Noise or Rattle from Rear of Vehicle When Driving over Rough Surfaces

Models: 2011 Buick Regal
Built Prior to VIN Breakpoint B1013646

This PI is being revised to remove the WPC information and add the part number that is available for service. Please discard PI0216.

Condition/Concern

Some customers may comment on hearing a noise/rattle from the rear of the vehicle when driving over rough surfaces. The noise may sometimes be reported to be coming from the rear package shelf.



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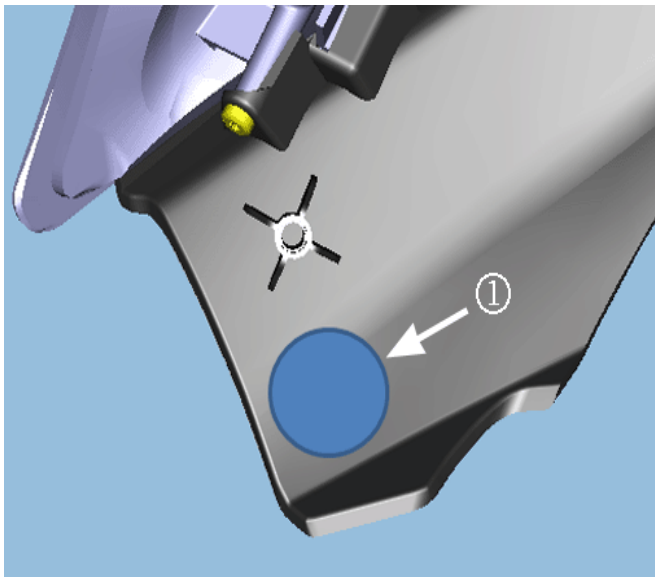
The cause of this condition may be that the upper corner (1) of the left or right tail lamp is contacting the body sheet metal when the vehicle is driven on rough roads. Lightly pressing on this area of the lamp will often verify the condition.

Earlier builds may have no bumper/insulator in this area and later builds may have a hard rubber bumper on the underside of the lamp housing, which may have shifted or come loose.

Recommendation/Instructions

Do This	Don't Do This
Add a foam pad insulator to the affected tail lamp.	Do not replace the rear package shelf, shelf components or tail lamp assembly.

Important: The size and compression of this foam block is critical to this repair, so no alternative part should be substituted.



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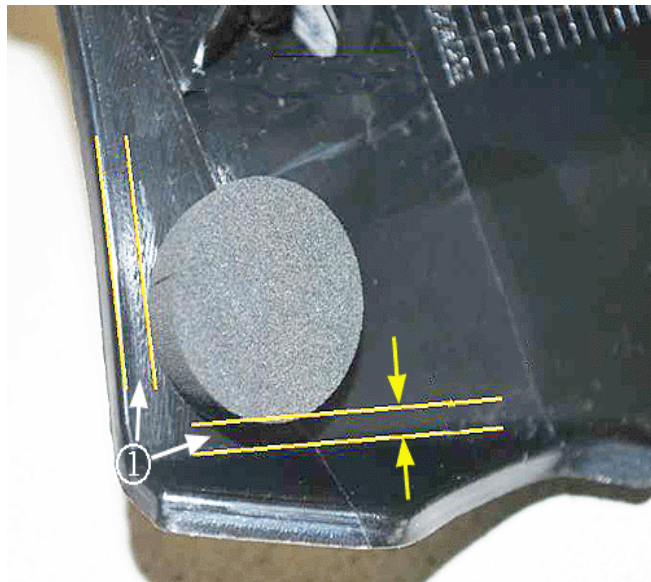
To insulate the tail lamp from rattling against the sheet metal, technicians are to install a foam insulator pad. Add the foam pad (1) to the underside of the black applique on the tail lamp following the steps below:

1. Remove the affected tail lamp assembly. Refer to Tail Lamp Replacement in SI.



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2. If the tail lamp has a hard rubber bumper (1) on the underside of the lamp housing, manually remove it and clean the surface of any glue/residue.



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Important: Ensure the foam pad is positioned 2-3 mm (0.080-0.120 in) from the side walls, as dimensioned (1) in the graphic above.

3. Remove the plastic film from the foam insulator pad and Install the pad to the tail lamp housing.
4. Reinstall the tail lamp assembly. Refer to Tail Lamp Replacement in SI.

Parts Information

Part Number	Description	Qty
22787331	Tail Lamp Foam Block	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
B9947*	Add Foam Insulator Pad to Tail Lamp Assembly	0.3 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		