



VOLKSWAGEN DEALERSHIP COMMUNICATION- USA ONLY

Date: January 8, 2012

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: **Closure of UPDATE 64C7**

Window Motors for 2012-2013 MY Beetle - United States Market Only

<p>IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION</p> <p>CLOSURE OF UPDATE 64C7 – USA Only</p>
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Dear Volkswagen Dealer Principal, Service Manager, and Parts Manager:

As of January 9, 2013, UPDATE 64C7 will be closed and the code will no longer be visible in ElsaWeb.

- Repairs performed on or before January 8, 2013 must be claimed on or before January 31, 2013 to be eligible for payment.
- After January 31, 2013 the system will no longer accept claims for UPDATE 64C7, and no EFT payments will be processed.
- Claims with a repair date on or after January 9, 2013 will not be eligible for payment.
- Vehicles not yet repaired under UPDATE 64C7 will be included in the new Service Action 64C9 which will be visible in ElsaWeb on January 9, 2013.

If you have any questions or require additional assistance, please contact Warranty.

Volkswagen Product Compliance