Audi of America, Inc. Audi

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Date: November 2012

To: All Audi Dealers, General Managers, Service Managers, Sales

Managers, Parts Managers and Warranty Administrators

From: Audi Product Compliance

Subject: Upcoming Update 97Y7

Model Year 2013 Audi A6, S6, A7, A8, Q5 Vehicle Departure Deactivation and EPB

This communication is to inform you of Update 97Y7.

What vehicles are affected?

There are 4,329 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 4,329

What is the issue?

This Update is being proactively released to adjust the vehicle departure deactivation and the electromechanical parking brake functionality.

What does the repair procedure involve?

Update the adaptation of the Comfort System Central Control Module, J393.

Owner's Manual Insert Allocation

An owner's manual insert is required for certain vehicles included in this Update. Refer to the Update bulletin for details on which vehicles will require an insert. An allocation for vehicles in your inventory has been sent to each dealer and will arrive at your dealership on Wednesday, November 14th. The package will be addressed to whoever normally receives packages from the Audi Tech Literature Portal. If you require additional inserts, consult the Update bulletin for instructions how to obtain more.

When will the Update be available?

This Update will be visible in ElsaWeb and ServiceNet on November 15, 2012.

Please refer to the ElsaWeb Campaign/Action screen for confirmation of whether the update applies to each specific vehicle. Additionally, this Update is posted on ElsaWeb and ServiceNet for additional information and complete repair instructions.



Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot**, **however**, **be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the AIM system.

Please ensure that every affected vehicle gets the update <u>before delivery to consumers</u>. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.