

Audi of America, Inc.



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Date: October 2012
To: All Audi Dealers, General Managers, Service Managers, Sales Managers, Parts Managers and Warranty Administrators
From: Audi Product Compliance
Subject: Update 48K4
Model Year 2012-2013 Audi A6 and A7
Model Year 2013 A5 Cab, allroad, A4, A5, and S5
Power Steering Control Unit (NVLW)

This communication is to inform you of Update **48K4**.

What vehicles are affected?

There are 59,046 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 10,211
CPO Inventory: 150

What is the issue?

On Audi vehicles with electromechanical power steering manufactured within a specific period, an irregularity detected by the diagnosis function can result in an implausible status immediately after the engine is started. This causes the warning lamp for the electromechanical power steering to light up. There is no loss of steering functionality.

What does the repair procedure involve?

Update the power steering control module (J500) software.

When will the Update be available?

This Update will be visible in ElsaWeb and ServiceNet on or about October 03, 2012.

Please refer to the ElsaWeb campaign/action screen for confirmation of whether the update applies to each specific vehicle. Additionally, this Update is posted on ElsaWeb and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other



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service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the “New and CPO Inventory Open Campaign/Action Listing” report from the AIM system.

Please ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.