

//ALL 11/06/2012 to 11/30/2012
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 11/06/12
SUBJECT: Service Campaign TM5 - 2013 Fuel Pump Noise Service
Procedure (TSB# 12-01-038) -Dealer Stock-

Hyundai Motor America is conducting a service campaign to replace fuel pump components using a fuel pump assist kit on select dealer stock 2013 Model Year Genesis Coupe 2.0T vehicles. Service Campaign TM5 provides a service procedure on replacing certain fuel pump components.

In order to identify only those vehicles affected by Service Campaign TM5, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TM5.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK.

TSB #12-01-038 is available on Hyundai's Service Website as of November 06, 2012. It contains instructions on performing the service and submitting the campaign claim.

Fuel Pump Assist Kits began shipping on November 06, 2012 to all affected dealers in their weekly parts shipment. Additional fuel pump noise assist kit can be ordered following the normal parts ordering procedure.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA