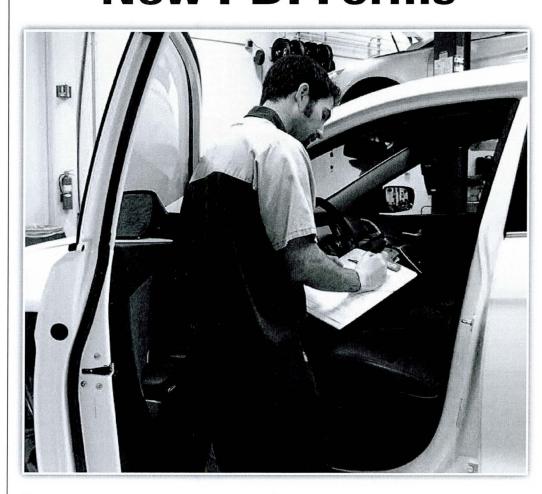
PUBLISHED BY THE NATIONAL SERVICE TRAINING & SUPPORT DEPARTMENT

# Hyundai Ushers in IQS Season with New PDI Forms



ust in time for the Initial Quality Survey™ period, Hyundai's approach to Pre-Delivery Inspection has changed. The new PDI forms feature a model-specific section listing special check items. These items are

plainly located in the "Special Items" section right below the Battery section on the front of the form.

To make room for the new section, some continued on page 2

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#### Hyundai Ushers in IQS Season with New PDI Forms

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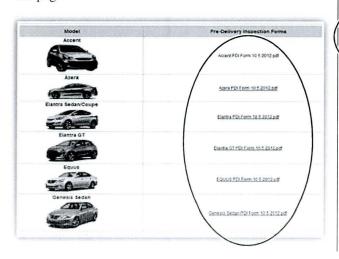
of the check items on the original printed PDI forms that did not pertain to each specific model were eliminated. In their place, three to five special check items of interest to customers prompt PDI technicians to give special attention.

The change impacts the use of previous printed PDI forms. Recently, four forms had been used and have likely been printed in quantities and placed in dealer inventories for future use. The new forms are completely individualized for each model. While the previous forms are still functional, the new forms emphasize important tasks and should be used.

The new PDI forms are available for download from HMAService.com. Just follow the link on the site. (See below.) There are 12 different versions, each covering a different Hyundai model.



Once you click on the Pre-Delivery Inspection Forms button, the full listing of forms loads. Each PDI form is identified with a photo of its corresponding model. (See below.) If the desired model is not shown, scroll down the page.



Just click on the link to your desired form and a PDF will display. **NOTE:** You will need Adobe Reader installed in your computer to view or print the PDF.

Battery has been tested and confirmed at Port prior to Dealer delivery	₩ <b>.</b>	ILTS LABEL	BATTERY C FROM GL	OVE BOX	
PECIALLIVIS					
SPECIAL ITEMS CHECK	Confirm that ther Open and close to slam bumpers ma Inspect fuel door Inspect lower cus Visually inspect fr	e is no visible gap between A-pillar- ilgate normally (all doors and wind ly correct concern. Other may requi for proper centering of door in oper hion on center of rear seat (below a	ing when closed and for over-flush	from PDC and replace. uilly shut. Adjustment of over concern to quarter panel	
SPECTION ITE					
NEW VEHICLE RECEIVING (WP&P, Section 2.1)	☐ Inspect interior as ☐ Confirm all option	ed exterior for damage (scratch, den) s, accessories, manuals, keys and 2 l	reyless remote controls are present		
A. PREPARATION (WP&P, Section 3)	☐ Check Hyundai W	ues on delivery paperwork, and date eb DCS for any open campaigns nnection, reinstall fuse box cover	/time of driver signature. Report im  Remove Paint Protection Fi scratches, dents and impe	Im and inspect exterior for	
B. PRE-TEST DRIVE	Confirm pop up message "Bille Link Active but not registered. Press the Bille Link I of the William of the Will		stered. Press the Blue Link button fictes)  Li Tail / brake lights Back up lights Li Emergency flashers Remote controls / keys / fo Pre-set 1 station each for A	s keys / fobs ach for AM, FM and XM // XM	
C. TEST DRIVE  Road test vehicle: • 5 to 10 miles • 10+ minutes • 211 pc) 45 M/H	Engine Operation / I  Idle quality	celeration   Cruising	Brake Operation  □ Pull / vibration / noise  Steering / Handling  □ Vibration / noise  □ Steering wheel straight / ce  □ Driver Selectable Steering !	☐ Parking brake ☐ Pull / drift	
conf	n tested and irmed at Port to Dealer	T	AKE POUTS LA	ORT B	
	AL ITEMS				
SPECIA	ALITEMS	Operate seat fold	d down levers several	times from cargo are tween A-pillar trim a	

As we receive feedback for each model, these forms may be updated to reflect the feedback. With that in mind, it is recommended not to print large quantities of these forms. They are intended to remain flexible to the needs of Hyundai customers. Always remember that these tasks are considered critical along with a complete PDI to give your customer a perfect delivery impression.

# **World Skills Competition Team Selected**

During a hotly contested National Skills Competition held October 25-26 at the Hyundai Motor Manufacturing plant in Montgomery, Alabama, five technicians emerged as the cream of the crop. They were selected from 15 invited to participate from throughout the U.S. After battling "bugged" systems on Hyundai models and written exams, the winners are now ready to prepare for taking on the world.

Carrying the torch to South Korea in 2013 will be Jason Emerson, Riverside Hyundai (CA), Steve Pickett, Ed Voyles Hyundai (GA), Aronn Walters Regional Hyundai (OK), and Ken Winders, Gene Messer Hyundai (TX). Erik Koonce, Bill Hood Hyundai (LA) qualified as the alternate in case a team member is unable to make the trip. The five will train throughout the next year at HMA sites. Southern Region Training Instructor Dan Krysczcuk will coach the team as he did in 2011.

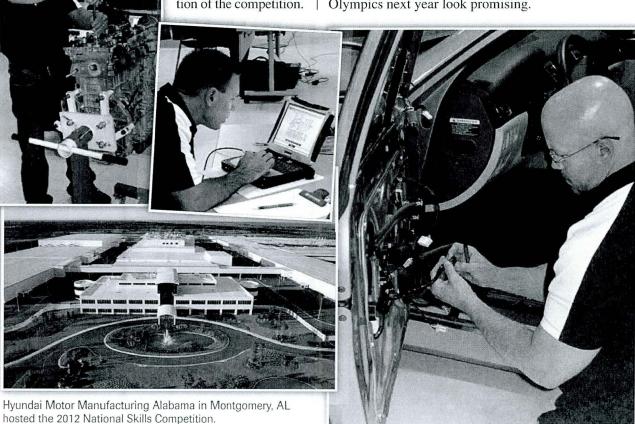
These guys have some big shoes to fill. Our last HMA World Skills competitors returned from Chonan, Korea

with a bronze medal and the Hyundai World Skills Olympics Gold Medal. It was the best showing for an HMA team since the inception of the competition.



Fortunately, the previous team will lend a hand to the new team and pass on their experience. Notably, Steve Pickett will be making his second appearance in the Korea competition. Ted Christansen, HMA's Manager of Service Technical Training suggested that the team will gain more than notoriety and a chance to compete. "This will be a valuable learning experience for the team as they prepare for next year's worldwide competition," he said.

Hyundai Motor America congratulates all the participants in the 2012 National Skills Competition. It's all about automotive repair and diagnosis excellence. These guys proudly represented their respective regions well. Because of them, our prospects in the World Skills Olympics next year look promising.



# **Raise Your IQS**

Participating in new vehicle delivery and asking the right questions can improve IQS and bring in more customers. The 2013 IQS study sales period (November 1, 2012-February, 2013) is underway. The Initial Quality Study™ (IQS) conducted by JD Power and Associates provides information on new vehicle quality measured after 90 days of ownership. The study is the industry standard benchmark of initial vehicle quality and is based on problems-per-100 vehicles covering 250 specific "problem" areas across eight "problem" categories.

#### **IQS Categories:**

- 1. Exterior
- 2. Driving Experience
- **3.** Features, Controls, Displays
- **4.** Audio, Communication, Entertainment, Navigation
- 5. Seats
- **6.** HVAC
- **7.** Interior
- 8. Engine, Transmission



The 250 symptoms are classified into these eight categories and evaluated during the first three months of ownership. Studies show that a good past experience is one of the top reasons for customers returning for service at the dealer where they bought their vehicle. What better opportunity to create a memorable experience than when the customer is receiving their brand new vehicle?

Pre-delivery Inspection plays a vital role in a good first impression. Here is a list of what our DPSMs have found to need further improvement during PDI:

familiar with the Quick Reference Guide and familiarize yourself with any feature in a customer's vehicle that they don't understand. Vehicle features that are "Difficult to Understand" (DTU) can have as much impact on their perceptions of quality as a defect. Our customers will rate us based on their level of satisfaction with the product. Your dealership has incredible power to influence the outcome. Make your initial customer contact a positive experience.

- Exterior Cleanliness
- Interior Cleanliness
- Fully Charged Battery
- Tire Pressure Too High
- Clock Not Set
- Minor Paint Chips and Scratches
- Functions and Features Knowledge

Our vehicles today are often packed with new technologies and features that can be unfamiliar to the average consumer. Get





# **Special Service Tools**

Special Service Tools are critical to enhancing and maintaining your Hyundai Customer Satisfaction scores. Make sure to keep your service tool inventory updated. Below is the latest listing of SSTs:

EN	GINE					EN	GINE/Cont.					EN	GINE /Cont.				
Index No.	Tool No. & Description	Illustration	Application	On Hand	Order	Index No.	Tool No. & Description	Illustration	Application	On Hand	Order	Index No.	Tool No.& Description	Illustration	Application	On Hand	Order
1	09213-33000 Balance Shaft Plug Socket		EF, SM, Y3			18	09222-3K000-KIT Valve Spring Compressor Kita	7	ALL			39	09244-28101 Belt Tension Socket Wrench		ALL		
2	09214-21000 Crankshaft Front	90	CM, JM, GK, LC, X3, Y3			19	09222-4A000 Valve Stem Seal Installer		BK			40	09246-32000 Holding Tool		UNIVERSAL		
3	0il Seal Installern 09214-32000		EP, XD, SM,			20	09231-21000 Crankshaft Rear Oil Seal Installer	3	MC, JM, HD, XD, GK, SM, EF, RD, RC,			41	09263-3C100A Filter Cap Socket		ALL		
Ü	Crankshaft Front Oil Seal Installer		MC, JM, NF, TG, HD			21	09231-22000		X3, Y3			42	09310-25200 Fuel Pump Plate Cover Remover	18 y	ALL		
4	09214-33000 Front Crank Oil Seal Installer	00	CM, JM, GK, SM, EF, RC, XD			21	Crankshaft Front Oil Seal Installer	40)				43	09310-3K000A Lock Ring Wrench	8	ALL		
5	09214-3K000 Crankshaft Front		NF		Н	22	09231-2J300 Crankshaft Front Oil Seal Installer		ВН			44	09353-2B000 Injector Seal Installer Kit		UNIVERSAL		
6	Oil Seal Installer  09214-3K100 Crankshaft Rear		NF		Н	23	09231-2J400 Crankshaft Rear Oil Seal Installer	0	ВН			45	<b>09452-2J100</b> Oil Seal Installer		ВН		
7	0il Seal Installer 09215-3C000		UNIVERSAL		Н	24	09231-2J500 Oil Seal Installer		ВН			46	<b>09452-2J200</b> Lock Nut Socket		ВН		
,	Oil Pan Removal Tool					25	09231-2J600 Timing Chain Locking Tool	<u> </u>	ВН			47	<b>09452-2J300</b> Oil Seal Installer		ВН		
8	09220-2D000 Valve Clearance Adapter Tool		JM, GK, HD, XD			26	09231-33000 Crankshaft Rear Seal Installer	0	JM, CM, GK, SM, EF, XG, Y3			48	09452-3J100 Case Side Oil Seal Installer	0	EN		
9	09221-21000 Camshaft Oil Seal Installer	00	NF, TG, MC, JM, GK, HD, LC, SM, XD,			27	09231-33100 Crankshaft Socket		SM, EF, XG, GK, Y3			49	09452-3J000 HSG Side Oil Seal Installer	0	EN		
10	09221-4A000A Torque Angle Adapter		EF BH, Y2, EF, Y3, NF			28	09231-38000 Camshaft Holder (2.4L DOHC Engine)		ALL			50	09452-3M100 Oil Seal Installer		ВН		
	torque Angle Adupter					29	09231-39000 Camshaft Locking Tool		ALL			51	09452-3M200 Oil Seal Installer		ВН		
11	09222-21100 Valve Stem Oil Seal Installer		SM, EF, LC, RC, X3			30	09231-3C300 Flywheel Stopper	66	BH, Y2, EF, Y3, NF		Н	52	09452-3M300 Oil Seal Installer		ВН		
12	09222-22001 Valve Stem Oil Seal Installer		MC, JM, CM, GK, HD, XD, LC,			31	09231-3D200 Torsion Damper		YF			53	09452-3M400 Setting Tool	09403- 93460	ВН		
13	09222-28200		EF, XG BH, SM, EF,			32	Stopper 09231-3M100 Crankshaft Pulley		ВН			54	09453-3J000 Oil Pump Oil Seal Installer	0	EN		
	Valve Stern Seal Installer		Y3, XG			33	Holder 09231-H1100 Installer Handle		BH, EP, TG, EN, CM, NF,			55	09453-3J000A 3.0mm Sleeve	0	EN		
14	09222-29000 Valve Stem Oil Seal Remover		BH, EN, CM, NF, TG, EP, GK, XD, RC, RD			34	<b>09252-3D100</b> Drive Belt Remover		XD YF		H	56	09453-3L240 Seal Installer	<b>3</b>	YF, CM		
15	09222-32100 Valve Stem Oil Seal Installer		EP, NF, CM, TG, MC, GK, JM, XD,			35	09314-3Q100 Torque Wrench Socket	(S)	YF			57	09453-3L241 Seal Installer		LM		
16	09222-3C100		SM, EF BH, Y2, EF,			36	09353-02100 Fuel Pressure Gauge Adapter	9,0	YF			58	<b>09455-32200</b> Oil Seal Puller		JM, CM, EN, RD, RC, EF, X3, Y3		
	Valve Stem Oil Seal Installer 09222-3C300	0	Y3, NF BK			37	09240-2E100 Timing Tensioner Pin		UD/MD		$\vdash$	59	09459-3J000 Oil Seal Installer		X3, 13 EN		
17	Valve Spring Compressor Adapter		DΚ			38			ВК			60	(Under TCU)  09473-3J000  HSG Side Oil Seal Installer (4WD)		EN		

#### ENGINE /cont. Tool No. & Description Illustration Application Order Hand 09500-11000 SM, RC, RD, 61 Threaded Seal Driver Handle EF, X3, Y3 09500-21000 SM, RC, RD, 62 Non-Threaded Seal Driver Handle OI EF, X3, Y3 J-43981-KIT ALL Fuel Pressure Tester Kit Consists of: J-38228 Fuel Pressure Gauge 09353-29000 Adopter Gauge Adapter Gauge 09353-34000 Fuel Pressure Gauge Fuel Pressure Gauge Adapter 09353-38000 Fuel Pressure C 09353-38000-35 Fuel Pressure Gauge Ada J-44680 ALL 64 Evap Pressure Tester J-45722 ALL 65 Lock Ring Wrench ALL 66 19mm Coolant Sensor Socket Wrench J-47440 ALL Engine Support Fixture J-48889 Fuel Pump Removal Kit J-48983 Fuel Test Kit UNIVERSAL 69

ALL

ALL

ΜΔΝUΔL	TRANSAXLE
MANAGE	INMINISHALL

70 MLR-8439

02 Sensor Wrench 71 ULD-300

Ultrasonic Leak Detector

VLP	ANUAL IN	MNJAAL		
72	09411-11000 Clutch Disc Guide		NF, GK, HD, SM, XD, EF	
73	09411-43000 Clutch Disc Guide		BK	
74	09414-11000 Lock Pin Extractor		RC, RD, X3, Y3	
75	09414-11100 Lock Pin Installer		RC, RD, X3, Y3	
76	09431-21000 Front Oil Seal Installer		RC, RD, X3, Y3	
77	09432-21101 Input Shaft Holder	9	RD, X3, Y3	
78	09455-21000 Bearing & Gear Puller		SM, EF, XG, JM, CM, EN	
79	J-22912-B Rear Pinion & Axle Bearing Puller	De	ALL	
80	J-41614-10 5th Gear Sleeve Remover Set (Use with 09455-21000)		ALL	

Index	T 10 0 D 10	00.000	1 1 1	On	0.1
No.	Tool No. & Description	Illustration	Application	Hand	Orde
81	09231-3C100 Oil Seal Installer		TG, EN, BH, EP, NF, CM		
82	09231-3C200 Oil Seal Installer	(i)	TG, EN, BH, EP, NF, CM		
83	09431-21200 Oil Seal Installer		SM, LC, XD, EF, RC, RD, X3		
84	09431-34000 Oil Seal Installer	5			
85	09431-39000 Differential Oil Seal Installer	5	JM, NF, EF		
86	09450-AT000 ATM Tester II Kit: 09450-38000 ATM Shift Box Tester 09450-25000 LC ATM Tester Cable J-44533 A/T Tester II Storage Case	0	ALL		
87	09452-21200 Oil Pump Seal Installer		NF, CM, MC, HD, SM, RC, RD, X3, Y3		
88	<b>09452-21401</b> Guide Pins		RD, RC, X3, Y3, EF		
89	09454-33000 Kickdown Servo Wrench	9			
90	09454-33101-A Kickdown Servo Socket Wrench-A	0	ALL		
91	09454-39000 Reduction Socket		ALL		
92	TCAE 125B Automatic Transmission Tester Plus		ALL		
93	TCAE 125B-ACL5 AT Tester Cable		UNIVERSAL		

#### FRONT AXLE

94	09454-39100 Reduction Socket Wrench		ALL	
95	09454-39200 Reduction Socket Wrench Holdere	9	ALL	
96	<b>09473-26000-35</b> Oil Seal Installer		ALL	
97	09491-2B100 Prop Shaft Center Bearing Installer		ALL	
98	<b>09495-22000-A</b> C.V. Joint Remover	Ca Ca	ALL	
99	09495-3K000A Band Installer		BH, Y2, EF, Y3, NF	
100	09500-26000 Pinion Height Gauge	09	SM	
101	09568-2J100 Ball Joint Puller	<b>F</b>	ВН	
102	09568-4A000 Ball Joint Puller	Let of	BH, Y2, EF, Y3, NF	
103	09580-3D100 AHB Brake Bleeding Tool		YF	

#### FRONT AXLE /cont.

Index No.	Tool No. & Description	Illustration	Application	On Hand	Order
104	09580-3D200 AHB Brake Bleeding Tool Adapter	DE TOOD	YF		
105	<b>09581-11000</b> Piston Expander	FF1	BK		
106	09977-29000 Disc & Hub Bolt Remover		BH, Y2, EF, Y3, NF		
107	J-49024 Bushing Removal/ Installation Tool Kit	0000	ALL		

#### **REAR AXLE**

108	09495-33000 Bearing Remover	ALL	
109	09517-21000 Seal Installer		
110	09517-21500 Front Hub Remover & Installer	MC, NF, TG, EP, GK, SM, LC, XD, EF, XG	
111	09517-29000 Knuckle Arm Bridge	MC, GK, XD, SM, LC	
112	09532-11000 Taper Roller Bearing Puller	RD, RC, X3, EF	

#### **BODY & TRIM**

113	0957A-34100-B SRS Deployment Tool	# JA	ALL	
114	0957A-38500 Deployment Adapter		NF, MC, JM, TG, BH, EP, EN, CM, GK, HD, NF, SM	
115	0957A-3N000 Deployment Adapter		VI	
116	0957A-3F000 Dummy Adapter		NF, MC, TG, CM, JM, BH, EN, EP	
117	0957A-3S100 Deployment Adapter	100	YF	
118	09840-1E100 Facia Remover Tool		UNIVERSAL	
119	09853-31000 Head Lining Clip Remover	5111	NF, MC, CM, HD, BH, GK, JM, XD, TG, LC, XG, EP, EN	
120	09890-3N100 LDWS Setting Jig		VI, BH	
121	J-2189-32 Ornament Remover		ALL	
122	<b>J-43980-HMA</b> Squeak & Rattle Repair Kit		ALL	

#### APPLICATION KEY

- X1 = EXCEL (1986-89)
  X2 = EXCEL (1990-94)
  X3 = ACCENT (1990-94)
  X3 = ACCENT (1990-94)
  S1C = SCOUPE (1990-94)
  J1 = ELANIRA (1991-95)
  R0-12 = ELANIRA (1991-95)
  R0-12 = ELANIRA (1991-95)
  R0-12 = ELANIRA (1991-96)
  R0-13 = ELANIRA
- ITION KEY

  EF = SONAIA (1999-2005)

  NF = SONAIA (1999-2005)

  NF = SONAIA (16V)

  CM = SANIA 18 (16V)

  CM = SANIA 18 (2001-CURRENT)

  LIA = IUCSON

  KG = XG300/XG350 (2001-CURRENT)

  JIA = IUCSON (2005)

  EN = VERACRIZ

  FP = ENTOURAGE (2007)

  VI = (0UUS)

  BH = GERESIS

  BK = GENESIS COUPE

continued on page 8

#### **Special Service Tools**

continued from page 7

ВО	DY & TR	M /cont.				AII	R CONDIT	IONING				MI	SCELLAN	EOUS/cont.			
Index No.	Tool No. & Description	Illustration	Application	On Hand	Order	Index No.	Tool No. & Description	Illustration	Application	On Hand	Order	Index No.	Tool No. & Description	Illustration	Application	On Hand	Orde
123	J-44611-KIT-A SRS    Kit: J-44681	To do	ALL			127	09977-28000 A/C Tube Remover 3/8"		ALL			135	J-47439 GDS Diagnostic Kit		ALL		
	Dummy Lood Adopter 0957A-2E100 Dummy Adopter 0957A-2E200	0957A-1C000 Dummy Adopter 0957A-2D100 Dummy Adopter				128	09977-33600 (1/2", 5/8") Tube Remover	100	ALL			136	J-47439-VEKIT VE Basic Kit with Software	W	ALL		
	Durnmy Adapter 0957A-2E210 Deployment Adapter	0957A-2D200 Deployment Adopter 0957A-29100 Dummy Adopter				MI	SCELLANI	EOUS			_	137	J-48755-5 Magnetic Car Topper	6	YF		
	0957A-3F100 Deployment Adapter 0957A-38510A Deployment Adapter	0957A-38000 Diognosis Checker 0957A-38200				129	1-RF13-HY-KIT Road Force Balancer Kit	1	UNIVERSAL			138	J-48755-11H Insulated Safety Gloves with Leather	Charles The	YF		
	0957A-25000 Deployment Adapter	Dummy 0957A-38300 Dummy Adopter				130	09954-2P100 RKE Battery Checker	(3ª)	ALL				Outer Protector  J-48755-12H		YF		
124	J-46274 Trim Removal Tool	Å.	ALL			131	J-35616-F Pin Test Kit		ALL			139	Insulated Safety Gloves with Leather Outer Protector		"		
125	J-50577 Lap PT Release Tool (Quantity 2)		UD/MD			132	J-39570 Chassis Ears	200 A	ALL			140	J-48755-13 Safety Cone (Quantity 2)		YF		
го	OL STOR	AGE	•			133	J-46436-A	\$100 	UNIVERSAL	$\vdash$		141	GR8-1270 Battery Diagnostic		UNIVERSAL		
126	J-47000 Hyundai SST	166-7	ALL			133	Wire Harness Repair Kit						Station				
	Storage Cabinet	4				134	J-47343 RF Detector		ALL			142	TCLE 020A Wiring T Connector	D W	UNIVERSAL		
				A DDI	ICAT	ION K	(EV					143	TCLE 020C Wiring Tester	1	UNIVERSAL		
X1 :	= EXCEL (1986-89) = EXCEL (1990-94)	IID /	ELANTRA (2001	-2010)		N	F = SONATA (2006) F = SONATA (HEV)		JM = TUCSON (2 EN = VERACRUZ	2005)				0			
X3 = LC = SLC J1 =	= ACCENT (1995-99) • ACCENT (2000-CURREN = SCOUPE (1990-94) • ELANTRA (1991-95) 2 = ELANTRA (1996-200	RC-CC T) GK = Y2 = Y3 =	DUPE = TIBURON TIBURON (2003 SONATA (1989- SONATA (1995- SONATA (1999-)	(1997- I-CURREN 94) 98)	2001) √T)	C. S. U	M = SANTA FE M = SANTA FE (2001-CU M = TUCSON G = XG300/XG350 (20	RRENT) 01-CURRENT)	EP = ENTOURAGI VI = EQUUS BH= GENESIS BK = GENESIS CI		)	144	TCLZ-400A Insulated Tool Kit		YF		

# **Are You Using the Latest Version TSB?**

rom time to time, Technical updates require that a Technical Service Bulletin be revised. Occasionally, it is a familiar TSB. Make sure that the TSB stored in your tool box is the latest version. The best way to confirm you are using the latest version is with the HTSS

system. Any updates are available in the HTSS database. If you are connected to the internet and detect a code using GDS, HTSS will launch and deliver the latest TSB as a link, if one applies. Below is a partial list of the most recent TSB revisions to give you an view of the situation.

NUMBER	DATE	MODEL	SUBJECT
12-EE-001-1	9/21/2012	SANTAFE (CM)	STARTER MOTOR LEVER REPLACEMENT
12-BE-012-1	7/9/2012	GENESIS (BH)	DRIVER INFORMATION SYSTEM (DIS) OPERATING SOFTWARE UPDATE
12-AT-009-3	7/6/2012	TUCSON (LM)	ATM INPUT AND OUTPUT SPEED SENSOR DTC P0717, P0721 AND P0722
12-AT-002-2	6/25/2012	VELOSTER (FS)	DUAL-CLUTCH TRANSMISSION DTC P0715, P0716, P0807, P0808, P0880, P0900, P0906, P0907, P0910, P0916, P0917, P0920, P1785, P1786, P1787, P17C1, P17C2, P1807, P1808, P1900, P2765, P2766, U1103
12-AT-003-1	6/20/2012	ELANTRA (UD/MD)	RATTLE NOISE IN REVERSE WHEN COLD
12-BE-005-2	6/1/2012	All	CLEARING DIAGNOSTIC CODE(S) FROM THE BLUE LINK SYSTEM
12-AT-006-1	4/10/2012	All	HYUNDAI SPECIFIED ATF AND ADDITIVE USAGE
12-AT-004-1	4/9/2012	EQUUS (VI)	8-SPEED AUTOMATIC TRANSMISSION FLUID LEVEL
12-SS-001-1	3/21/2012	ACCENT (RB)	ALIGNMENT SPECIFICATIONS - 2012MY
11-AT-017-1	12/5/2011	EQUUS (VI)	AUTOMATIC TRANSMISSION SOLENOID & SENSOR DTC P0741, P0743, P0748, P0753, P0758, P075A, P0763, P0768, P0773, P2709 & P0841
11-AT-016-1	12/5/2011	GENESIS (BH)	ATM OIL TEMPERATURE SENSOR DTC P0711, P0712 & P0713
11-AT-015-1	12/5/2011	GENESIS (BH)	ATM INPUT, MIDDLE AND OUTPUT SPEED SENSOR DTC P0717, P0721, P0722 & P0791
11-FL-003-2	12/2/2011	SONATA (YF)	CHECK ENGINE LIGHT DTC P0128 (COOLANT THERMOSTAT)



### iPhone®/iPod® USB Data Cable

It is very important that a compatible USB/IPOD cable is used with radio units for 2012 and 2013 Model Year vehicles to ensure full iPod features and functions in the audio and navigation system.

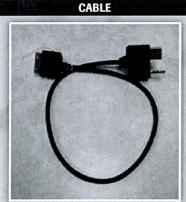
If a non compatible cable is used, the audio screen will display "Aux External Device Connected" and all

iPod functions will be required to be controlled from the iPod or iPhone unit. It will also not charge the iPod or iPhone.

Refer to the table below for the cable and vehicle model compatibility.

#### APPLICABLE VEHICLES: All 2012 - 2013MY equipped with a USB jack

YEAR	MODEL	RADIO TYPE	
2012 - 2013	Sonata (YF, YF-HEV)	AVN (Navigation)	1
2012 - 2013	Equus (VI)	DIS	
2012	Genesis Sedan (BH)	Base Audio, Touch Screen, DIS	1
2012 - 2013	Genesis Coupe (BK)	AVN (Navigation), Base Audio	
2012 - 2013	Elantra (GD, UD/MD, JK)	AVN (Navigation)	
2012 - 2013	Elantra (JK*, UD/MD*)	Base audio	
2012	Santa Fe (CM)	AVN (Navigation), Base Audio	
2012	Azera (HG)	AVN (Navigation)	
2012 - 2013	Accent (RB)	Base Audio	
2012 - 2013	Tucson (LM)	AVN (Navigation), Base Audio	



P/N 08620 2L000

YEAR	MODEL	RADIO TYPE	CABLE	
2013	Santa Fe (AN) (NC)	Base Audio, AV, AVN (Navigation)		
2012 - 2013	Veloster (FS)	AV, AVN (Navigation)		
2013	Genesis Sedan (BH)	DIS		
2012 - 2013	Sonata (YF, YF-HEV)	Base Audio	P/N MA591G	
2013	Elantra (GD, UD/MD*, JK*)	Base Audio	(same cable from Apple store)	

<sup>\* 2013</sup> Elantra Sedan(UD/MD) and Elantra Coupe(JK) have a standard radio change on 9/13/2012.



If the radio has one knob use the black cable.



If the radio has two knobs use the white cable.

NOTE: iPod® and iPhone® are registered trademarks of Apple, Inc.



# Backup Camera And Camera Module Compatibility

**DESCRIPTION: PARTS MATRIX\*** 

\* Always verify current part numbers during any part replacement.

MODELS	BACKUP CAMERA	COMPATIBLE CAMERA MODULE
Equus	95760-3N500	95770-3N060
	95760-3N010	95770-3N260
Genesis	95760-3M060	95770- 3M100
	95760-3M000	95770- 3M100
	95760-3M061	95770- 3M100
	95760-3M050	95770- 3M100
Veloster	95760-2V000	N/A
Azera	95760-3V010	N/A
Sonata	95760-3S100	95770-3Q000
Sonata Hybrid	95760-3S100	95770-4R000
	95760-3S101	95770-4R000
Elantra	95750-3X100	N/A
	95750-3X101	N/A
	95750-3X105	N/A
Elantra Coupe	95750-3X345	N/A
Santa Fe	95760-2W000	N/A
	95760-2W150	N/A

**APPLICABLE VEHICLES:** 2011MY, 2012MY, 2013MY – Equus, Genesis, Veloster, Azera, Sonata, Sonata Hybrid, Elantra, Elantra Coupe, Santa Fe

#### **WARRANTY INFORMATION:**

OP CODE	OPERATION	OP TIME	
	Normal warranty applies		



#### FRONT MUFFLER RATTLE NOISE IN REVERSE WHEN COLD

#### **DESCRIPTION:**

Some Elantra (MD) vehicles may experience a rattle noise from the front muffler when stopped or backing up. The noise is most noticeable when the engine is cold and does not occur after the engine is warm.

This article provides a procedure to replace the front muffler hanger.

#### **APPLICABLE VEHICLES:**

Elantra(MD) with automatic transaxle (VINs beginning with KMHDH-)

#### APPLICABLE PRODUCTION DATE RANGE:

From the beginning of production to Nov. 23,

NOTE: Refer to TSB 12-EM-001-2 if the rattle noise is from the center muffler heat shield underneath the vehicle when the engine is cold or hot.

#### PARTS INFORMATION:

PART NAME	PREVIOUS PART NUMBER	NEW PART NUMBER
Front Muffler Hanger		SA:
	28760-2G000	28761-H1000-FFF

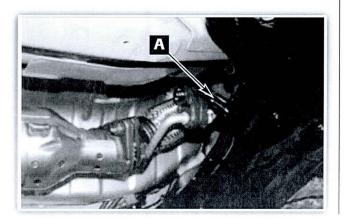
#### **WARRANTY INFORMATION:**

OP CODE	OPERATION	OP TIME	CAUSAL PART	NATURE CODE	CAUSE CODE
28760F00	Front muffler hanger	0.2	28760-2G000	N29	C10

#### WARNING: ALLOW THE MUFFLER TO COOL BEFORE BEGINNING THE REPAIR.

#### **SERVICE PROCEDURE:**

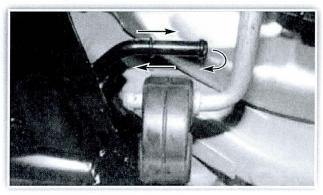
**1.** Lift up the vehicle on a hoist and locate the front hanger of the front muffler (A).



**2.** Remove the front hanger of the front muffler.

Pull the upper hole side of the front hanger of

Pull the upper hole side of the front hanger off the nipple (black), then remove the hanger.



continued on page 12

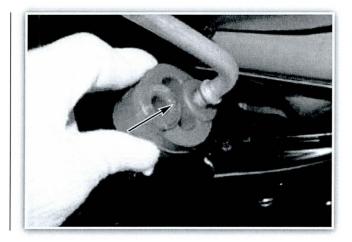


# Front Muffler Rattle Noise In Reverse When Cold

continued from page 11

- Install the new front hanger in reverse order of removal.
- **4.** Test the vehicle to confirm the rattle noise is eliminated.

NOTE: If a rattle noise is heard from the center muffler heat shield underneath the vehicle when the engine is cold or hot, refer to TSB 12-EM-001-2 for the repair procedure.



#### **TECHNET TIDBIT**

On a 2013 Santa Fe Sport, if the battery has been discharged or disconnected, the following items need to be reset:

- Auto up/down windows
- Sunroof
- Trip computer
- Climate control system
- Clock/calendar
- Audio system

#### you to solve similar incidents.

Motor America's National Service Training & Support Department for Hyundai Dealership Technicians. The subjects covered in this publication are often one of a kind items, but they may help you to solve similar incidents. In all cases, the diagnostic procedures recommended in the Shop Manuals should always be performed first.

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