



VIN: xxxxxxxxxxxxxxxxx
Owner Name
1234 Anywhere St
Anytown, St XXXXX

Dear (Name):

This letter is to inform you that the warranty period (3 years or 36,000 miles) on your minivan's front wheel bearings has been extended to 5 years or 90,000 miles, whichever occurs first. This extended front wheel bearing warranty coverage applies to select Chrysler Town & Country and Dodge Grand Caravan model year 2008 – 2010 minivans.

We are extending the warranty period on your front wheel bearings because some of the minivans operated in cold weather regions, may experience premature wear resulting in a growl, hum or grind noise while driving. **If your vehicle is operating properly, there is nothing you are required to do.**

If you are experiencing the condition as described in this warranty extension (within the 5 year or 90,000 mile period), simply contact your dealer to schedule a service appointment. Remember to bring this letter with you to your dealer. Please make sure to store this letter with your vehicle's other warranty information for future reference. The warranty extension applies to the above components only; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

If you have already paid for the replacement of your front wheel hubs, you may be eligible to receive a reimbursement. You may complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement, your claim will be acted upon within 60 days of receipt:

Chrysler Customer Assistance Center
P.O. Box 21-8007
Auburn Hills, MI 48321-8007

If you have questions or need any assistance, please contact your dealer or the Chrysler Customer Assistance Center between the hours of 8:00 AM and 8:00 PM, EST, Monday through Friday or Saturday 9:00 AM to 5:00 PM, EST. Please contact 1-800 Chrysler (247-9753) or 1-800-4-A-Dodge (423-6343).

Chrysler Group LLC