



Tiffin Motorhomes, Inc.  
105 2<sup>nd</sup> Street NW  
Red Bay, AL 35582  
256-356-8661

**SB-36**

**Installing the back two screws of the A/C to the roof**

March 8, 2012

Dear Tiffin Customer:

It has come to our attention that two screws were inadvertently left off the air conditioner of approximately twenty units, this unit being one. We are enclosing the two screws needed to make the repair. We ask that you take the unit to one of our dealers or service center of your choice to have this repair done. DO NOT attempt this repair yourself. It is not a safety issue, so if you are coming to Tiffin's anytime in the future, you may wait until then.

Thank you,

Tiffin Motorhomes, Inc.

VIN \_\_\_\_\_

Dealer or Service Center Address \_\_\_\_\_

Invoice # \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_ Pay to Dealer or Service Center

\*Note to service center or Tiffin Dealer. Please use code 9936SB00 on warranty claim or invoice.