

Daimler Trucks
North America LLC

Field Service Campaign

October 2012
SF473A

Copy of Notice to Owners

Subject: FCCC XC Chassis 300 Amp Fuse Holders

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, is initiating Field Service Campaign SF473A to modify specific Freightliner Custom Chassis XC Newmar motorhome chassis manufactured January 25, 2010, through March 15, 2011.

On certain vehicles the 300 amp fuse holder is located on the starter. Due to engine rocking and vibration at this location, the holder may crack causing possible battery power loss.

The fuse holder will be replaced and relocated to the secondary battery.

Please contact an authorized Daimler Trucks North America dealer to arrange to have the campaign performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.DaimlerTrucksNorthAmerica.com. The campaign will take approximately one hour and will be performed at no charge to you.

This Field Service Campaign will **terminate on October 31, 2013**. Please make sure the campaign is completed prior to this date. Work completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

IMPORTANT: When the campaign has been completed on your vehicle, please ensure that a completion sticker has been affixed to your vehicle referencing **SF473**.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure