



August, 2012

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TO: H 40/50 EP™ Drive Unit Owners (Transit Bus)

SUBJECT: H 40/50 EP™ DPIM2 Field Action 2012FA03

MODELS AFFECTED: Dual Power Inverter Module 2 (DPIM2)

VOCATIONS AFFECTED: Transit buses equipped with H 40/50 EP™

SERIAL NUMBERS AFFECTED: S/N 7210010001 through S/N 7210011222

**What Will Be Done?**

An Allison Transmission, Inc. authorized Distributor or Dealer will determine if your DPIM2(s) are candidates for the Global Customer Satisfaction initiative. If you have DPIM2s that are included in this initiative, you should schedule your bus to replace the DPIM2 at no charge to you.

**How Long Will the Repair Take?**

The length of time to remove and replace the DPIM2 is approximately 6 hours. Additional time may be required to replace the DPIM2 on your vehicle due to vehicle design and Allison Distributor workload. Making an appointment is highly recommended to ensure a satisfactory service experience.

**Contacting Your Authorized Allison Distributor:**

Contact your Authorized Allison Distributor or Dealer to arrange an appointment. Visit [www.allisontransmission.com](http://www.allisontransmission.com) and utilize the "Sales and Service Locator" tool for assistance in determining the closest authorized Allison Distributor to perform warranty repairs. Instructions for making the DPIM2 replacement have been sent to your Allison Distributor or Dealer.

Allison Transmission, Inc.



Reliability Driven™

## MCI FIELD CHANGE PROGRAM (FCP) VERIFICATION

CONTACT INFORMATION	
CUSTOMER NAME: _____ <small>(PLEASE PRINT)</small>	
FCP INFORMATION – ONE FORM PER UNIT	
FCP#: _____	Coach Model _____ Model Year _____
COACH SERIAL #: <small>(At least the last 5 digits)</small>	DATE COMPLETED __ / __ / __
MILEAGE:	
<b>IMPORTANT: TO RECEIVE CREDIT FOR ANY ALLOWABLE LABOR CHARGES, THIS VERIFICATION FORM MUST BE RETURNED TO MCI UPON COMPLETION OF THE FCP.</b>	
SUBMITTED BY: <small>(Please Print)</small> _____ DATE __ / __ / __	
TITLE: <small>(Please Print)</small> _____	
SIGNATURE: _____	
COMMENTS:	

FAX TO: 800-360-8886

**MAILING ADDRESS:**

**MOTOR COACH INDUSTRIES  
ATTN: WARRANTY DEPT.  
7001 UNIVERSAL COACH DRIVE  
LOUISVILLE, KY 40258**

MCI part # 03-15-7738C