CSC-10051520-5108



September 28, 2012

Dear Suzuki Customer:

As the owner or lessee of a Suzuki product that is covered by the Special Coverage Extension Code: ZA (Seat Cushion), we want to assure you that Suzuki is doing everything possible to obtain replacement parts to repair your vehicle as quickly as possible. We appreciate your patience and your dealership will contact you as soon as parts are available.

As mentioned in the Special Coverage Extension Notice, when this condition exists, and Diagnostic Trouble Code (DTC) B1312 has been stored in the vehicle's on-board Computer system, the "AIR BAG" warning light will illuminate but the airbags will remain active. However, the Front Passenger Sensing System will not detect a child or infant sitting in the front seat. In a crash of sufficient severity, the airbags will deploy regardless of the size of the occupants in the front passenger seat. This may pose a risk to small occupants and children/infants seated in the front passenger seat. As such, until your vehicle is repaired, you should not install a child or infant restraint system in the front passenger seat – children should be seated in the rear seat. Likewise, do not have a small person, such as a child who has outgrown child restraints or a very small adult sit in the front passenger seat. Lastly, always be sure that all occupants wear their seat belts.

We sincerely regret any inconvenience that this temporary delay of parts availability may cause and hope you remain patient and understand that our interest is in your continued satisfaction with your Suzuki vehicle.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION