

December 2012

Dear BMW Owner:

BMW is committed to delivering the ultimate in product satisfaction to you, our customer. Our interest in your vehicle does not end with its sale; it continues throughout the warranty period and beyond.

We have become aware of a potential problem that could affect the durability of a vapor recovery diagnostic pump on certain MY 2009 X5 Sports Activity Vehicles. We estimate that only a small percentage of vehicles will actually develop a problem and the Service Engine Soon lamp would be illuminated. The vehicle's safety, drivability or engine performance is not affected, but fault diagnosis of the vapor recovery system could be affected.

As a commitment to our customers and to demonstrate our confidence in our product, BMW will extend the emissions warranty for the diagnostic pump to 10 years or 120,000 miles, whichever comes first.

The emissions warranty extension applies to your vehicle and is transferable to any subsequent purchaser of your car. If this part has already been replaced at your expense, we will reimburse you if it was within the extended warranty period. All terms and conditions of the California Emissions Warranty, the Federal Emissions Defect Warranty and the Federal Emissions Performance Warranty apply to the extended warranty. Warranty coverage for all other parts is not affected. Warranty terms and conditions can be found in your warranty booklet.

In the event that your vehicle's diagnostic pump exhibits the conditions outlined, please contact your nearest authorized BMW center to schedule an appointment. BMW centers have received a Service Information bulletin informing them of this warranty extension.

The integrity of our products is essential to our brand's success and our customers' trust. We are determined to exceed your expectations and hope this warranty extension further enhances your ownership experience. Should you have any questions, please call us at 1-800-831-1117.

Sincerely,

BMW of North America, LLC