

November 2012

Dear General Motors Customer:

We have learned that your 2007 model year Chevrolet Optra, 2009 model year Pontiac G3 or Wave, or 2009-2010 model year Chevrolet Aveo may contain brake fluid that does not inhibit corrosion in the zinc plating on the anti-lock brake system (ABS) module valve armature. Corrosion may lead to a gel build up on the sides of the valve, which could affect the closing motion of the valve. This could result in longer brake pedal travel and/or reduced brake performance.

Your satisfaction with your GM vehicle is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer will inspect the ABS module and, if necessary, replace the module. Your dealer will also change the brake fluid and provide you with a supplement to the Owner Manual that lists the GM recommended brake fluid. This service will be performed for you at **no charge until November 30, 2014.**

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. If the inspection indicates that the ABS module requires replacement, your dealer may need your vehicle for a day or two while they obtain a new module.

Reimbursement: If you have paid for repairs for the condition described in this letter, please complete the enclosed form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by November 30, 2013, unless state law specifies a longer reimbursement period. Even though you may have already had this condition corrected, you will still need to take your vehicle to your dealer for additional repairs.

If you have any questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
Pontiac	1-800-762-2737	1-800-833-7668
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Jim Moloney
General Director,
Customer and Relationship Services

Enclosure
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