



CSC-10047362-9491

## Customer Notification Letter

**FOR YOUR INFORMATION  
-COPY OF OWNER INFORMATION-**

RE: BODY SERIAL  
CHASSIS SERIAL

Dear Winnebago Industries Motorhome Owner:

When you purchased your new Winnebago Industries produced motorhome, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service issue that affects your Winnebago Industries motorhome.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

### **Why We Are Contacting You**

Winnebago Industries, Inc. dealers will replace your Bed Lift Control Module. It has been determined that the module may lose its programming if the batteries become completely discharged. If this happens, it is possible that the bed may extend or retract too far and cause damage to the trims on the bed. The new revision module has built in protection to retain the IN/OUT stop settings.

### **What You Should Do**

Contact your Winnebago Industries, Inc. dealer soon to arrange for a service appointment. The repair will take less than an hour, however please allow sufficient time for your dealer to process your vehicle on the date of your appointment.

### **Important**

This campaign and the offer to provide this service are being done at no charge to you.. The offer for a no cost repair is valid until February 2, 2013 at which time the campaign will be closed.

### **If You Need Assistance**

If you have questions or need assistance, please contact Winnebago Industries Owner Relations Department at (800) 537-1885 Monday through Friday from 7:30 a.m. to 5:00 p.m. Central Time or by email: [or@winnebagoind.com](mailto:or@winnebagoind.com).

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago Industries motor home.

Winnebago Industries, Inc.  
Forest City, IA 50436