

CSC-10046299-1881

**Product Update
2010 Model Year Scion xD,
Oil Filler Cap for SAE 0W-20 Synthetic Oil**

[VIN]

Dear Scion Owner:

At Scion, we are dedicated to providing vehicles of outstanding quality and value. As part of our continual efforts to meet your product expectations, we would like to inform you of a product update on your vehicle.

The next time you take your vehicle to an authorized Scion dealership, please present this letter so your dealership may replace the Oil Filler Cap with an updated one. The updated Oil Filler Cap will recommend SAE 0W-20 synthetic motor oil to be used during your scheduled engine oil and filter replacement.

What benefits will replacing the Oil Filler Cap have?

Your Scion xD is factory filled and certified with Genuine Toyota SAE grade 0W-20 (0W-20) synthetic motor oil. There are multiple benefits of this oil, including improved fuel economy and reduction in maintenance cost due to the improved performance and durability. As outlined in your Owners Manual, for vehicles using 0W-20 motor oil under normal driving conditions, the oil change interval is 10,000 miles or 12 months, whichever occurs first. Please see your Scheduled Maintenance Guide for additional details.

To help assure 0W-20 motor oil is utilized during vehicle maintenance, we would like to replace your Oil Filler Cap with an updated one. Currently, the Oil Filler Cap indicates the recommended viscosity of oil as both 0W-20 and 5W-20. The updated Oil Filler Cap will indicate only the 0W-20.

Can 5W-20 motor oil still be used if 0W-20 motor oil is not available?

In the event 0W-20 motor oil is not available 5W-20 motor oil may be used. However, 5W-20 motor oil must be replaced at 5,000 miles or 6 month intervals, whichever occurs first. See your Owner's Manual for details.

What should you do?

Please show this notice to your local Scion dealership at the time of your next oil change or dealer visit. Your dealership will replace the Oil Filler Cap that specifies 0W-20 motor oil at **NO CHARGE** to you for a limited time. This product update will be offered until **December 31, 2014**, and will only be available at your authorized Scion dealer.

What if you have other questions?

Your local Scion dealer will be more than happy to answer any of your questions. If you require further assistance, you may contact the Scion Customer Experience Center at 1-866-548-1851 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

If you are a vehicle lessor, please assist us by forwarding this notice to the lessee.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Scion.

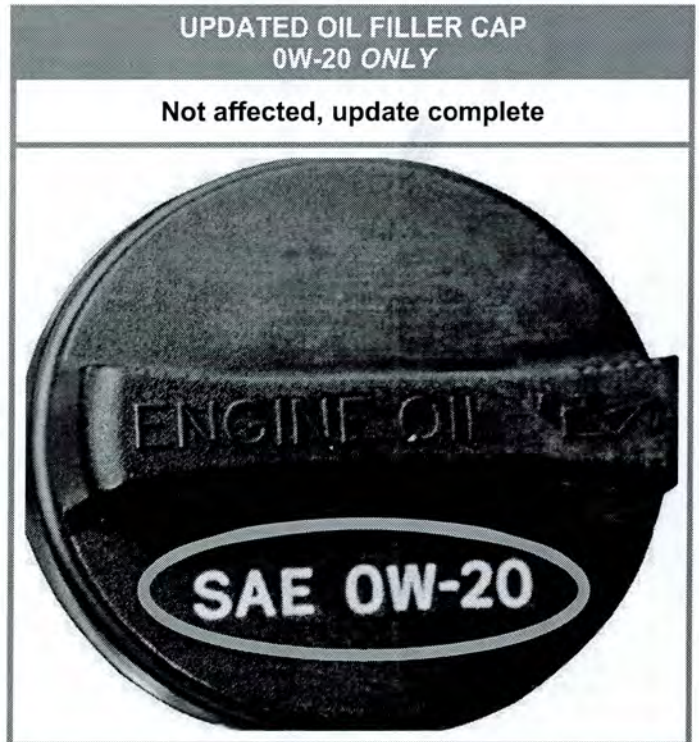
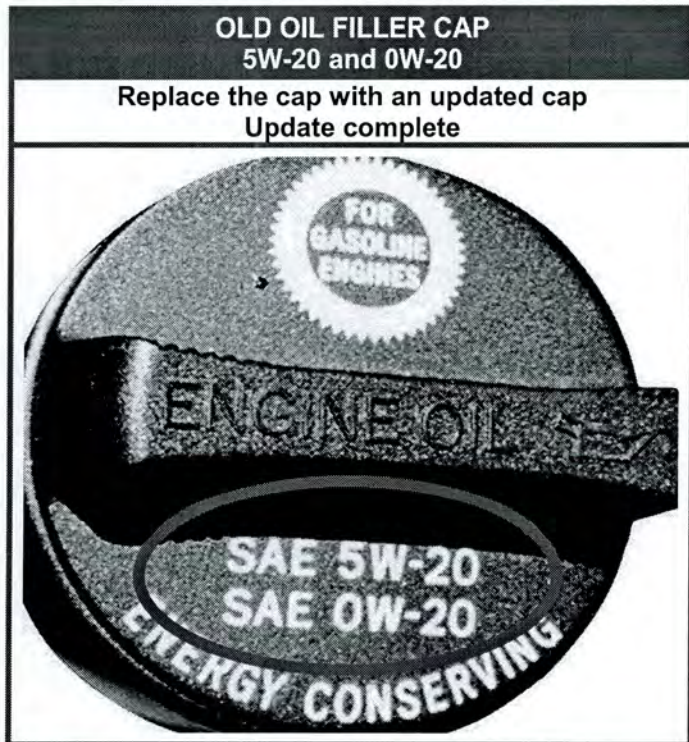
Sincerely,

Scion,
A Marque of Toyota Motor Sales, U.S.A., Inc.

TECHNICAL INSTRUCTIONS
FOR
PRODUCT UPDATE B0L
ENGINE OIL FILLER CAP REPLACEMENT
CERTAIN 2010 MODEL YEAR SCION xD

V. WORK PROCEDURE

1. INSPECT THE ENGINE OIL FILLER CAP ON THE VEHICLE





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Please show this notice to your local Scion dealership at the time of your next oil change or dealer visit. Your dealership will replace the Oil Filler Cap that specifies 0W-20 motor oil at **NO CHARGE** to you for a limited time. This product update will be offered until **January 31, 2014**, and will only be available at your authorized Scion dealer.

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