

**OWNER LETTER – UNITED STATES (Produced with affected turbocharger)**

## **VOLUNTARY EMISSION RECALL CAMPAIGN #V1202**

Dear Customer:

This notice is sent to inform you that Isuzu Motors Limited is conducting a voluntary emission recall that includes your vehicle VIN <VIN>.

### **Reason For This Recall?**

Your <model year> model year <make> <series> vehicle may have been manufactured with a turbo charger that may, over time, develop a loose compressor housing. If this condition were to occur, it could result in the illumination for the Check Engine Malfunction Indicator Light (MIL) with DTC P003A and reduced engine power.

### **What Will Be Done?**

The turbocharger assembly will be inspected for the suspect turbocharger serial number. If the turbocharger on your vehicle is found to be within the affected range, it will be replaced. This service will be performed for you at **no charge**.

### **What You Should Do?**

We recommend that you contact your local Isuzu dealer as soon as possible to schedule an appointment. Instructions for replacing the turbocharger have been sent to your dealer. Isuzu estimates that the inspection and, if required, repair will take approximately three hours to perform. However, additional time may be necessary depending on how appointments are scheduled and processed at your dealership. To locate the nearest Isuzu dealer you can visit our website at [www.isuzucv.com](http://www.isuzucv.com) and click on the dealer locator icon and enter your zip code or state. Should you not have access to the internet please contact our Customer Relations department by calling 1-866-441-9638.

### **Emission Warranty Information:**

In order to ensure your full protection under the emission warranty made applicable to your vehicle by State and Federal Law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could legally be determined to be lack of proper maintenance of your vehicle. In addition, in some states participation in an emission recall may be necessary to renew the vehicle registration.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

Sincerely,

Isuzu Commercial Truck of America

*Important: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.*

*Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.*

OWNER LETTER – UNITED STATES (May have received an affected turbocharger)

## VOLUNTARY EMISSION RECALL CAMPAIGN #V1202

Dear Customer:

This notice is sent to inform you that Isuzu Motors Limited is conducting a voluntary emission recall that includes your vehicle VIN <VIN>.

### Reason For This Recall?

Your <model year> model year <make> <series> vehicle, during a warranty repair, may have received a turbocharger assembly which, over time, may develop a loose compressor housing. If this condition were to occur, it could result in the illumination for the Check Engine Malfunction Indicator Light (MIL) with DTC P003A and reduced engine power.

### What Will Be Done?

The turbocharger assembly will be inspected for the suspect turbocharger serial number. If the turbocharger on your vehicle is found to be within the affected range, it will be replaced. This service will be performed for you at **no charge**.

### What You Should Do?

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OWNER LETTER – CANADA (May have received an affected turbocharger)

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