



CSC-10045581-8101

Customer Notification Letter

**FOR YOUR INFORMATION
-COPY OF OWNER INFORMATION-**

RE: BODY SERIAL
CHASSIS SERIAL

Dear Winnebago Industries Motor Home Owner:

When you purchased your new Winnebago Industries produced motor home, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service issue that affects your Winnebago or Itasca motor home.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

Why We Are Contacting You

Winnebago Industries, Inc. dealers will verify and correct, if necessary, the installation of the roof top air conditioners on your coach. It has been determined that the fasteners for some of the air conditioners may not be tightened to the proper torque value.

What You Should Do

Contact your Winnebago Industries, Inc. dealer soon to arrange for a service appointment. Please allow sufficient time for your dealer to process your vehicle on the date of your appointment.

Important

This campaign and the offer to provide this service are being done at no charge to you.. The offer for a no cost repair is valid until November 30, 2012.

If You Need Assistance

If you have questions or need assistance, please contact Winnebago Industries Owner Relations Department at (800) 537-1885 Monday through Friday from 7:30 a.m. to 5:00 p.m. Central Time or by email: or@winnebagoind.com.

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago Industries motor home.

Winnebago Industries, Inc.
Forest City, IA 50436