



EMISSIONS RECALL M03
DIAGNOSTIC LINK CONNECTOR COVER

Dear: (Name)

Chrysler has determined that some 2012 Fiat 500 vehicles were built with a non-compliant cover on the Diagnostic Link Connector (DLC).

The problem is... The DLC Cover on your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx) does not comply with the regulations mandated by the Environmental Protection Agency and the California Air Resource Board.

What your studio will do... **Fiat will repair your vehicle free of charge (parts and labor).** To do this, your studio will remove the DLC Cover from your vehicle. The work will take about 5 minutes to complete. However, additional time may be necessary depending on how busy the service write up area is when you arrive.

What you must do... Due to the simplicity of the repair, Chrysler is offering you two choices to resolve this issue. Choose either of the following options to have your vehicle repaired:

- Remove the DLC Cover following the instructions on the reverse side of this letter.
- Contact your Fiat Studio right away to schedule a service appointment. Please bring this letter with you to your studio.

If you need help... Please contact the Fiat Customer Assistance Center at 1-888-242-6342.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8004, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

We are sorry for any inconvenience but trust that you understand our interest in clean air. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC
Notification Code M03