



CSC-10044761-4404

Date

Customer Name

Customer Address

Subject: E054 PACCAR MX Engine Fuel Control Valve Campaign

Dear Kenworth Customer,

Thank you for your purchase of a Kenworth Truck powered by a PACCAR MX Engine. We hope your experience with both the vehicle and engine has exceeded your expectations.

Since the introduction of the PACCAR MX Engine, PACCAR has continued to monitor field performance of the engine to ensure customer satisfaction. In our monitoring, we have identified a failure mode in certain fuel control valves which can result in loss of power and Check Engine Light occurrences. Campaign E054 has been initiated to replace valves in the suspect population.

The chassis listed by VIN on this letter are in this population and Kenworth would like the opportunity to replace fuel valves in these chassis. This campaign can be performed at any time convenient (for example: during a scheduled maintenance interval), so when you are ready, contact a Kenworth dealership to schedule an appointment. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign E054 and the VIN listed on this letter. The repair will take less than two hours and there will be no charge to you.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company