



MONACO RV

A **NAVISTAR** COMPANY

Monaco RV, LLC
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monacorv.com

AUTHORIZED FIELD CHANGE 12909

JUNE 2012

Dear Monaco RV Customer,

Monaco RV has decided to perform an authorized field change campaign on certain 2013 Holiday Rambler Ambassador, Endeavor, and Monaco Diplomat, & Knight motorhomes built 02/14/2012 thru 04/04/2012 with INTERNATIONAL® MaxxForce® 10 engines.

REASON FOR THIS CAMPAIGN

The EPA label on the engine in your vehicle may be missing the EPA emissions compliance information or may list the incorrect model year.

DESCRIPTION OF REPAIR

The repair will involve the installation of a new engine EPA label containing the correct information for the engine in your vehicle. Contact your INTERNATIONAL® dealer so they can order the new label unique to the engine in your vehicle and to arrange an appointment to have the label replaced. INTERNATIONAL® dealers have the instructions to repair your vehicle. The repair will be performed free of charge within the warranty period or one year from the date of this letter, whichever comes later and take approximately 40 minutes to complete.

ACTIONS YOU SHOULD TAKE

Monaco RV's records indicate that you own a vehicle involved in this campaign.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee as soon as possible.

If you do not own this vehicle, please contact Monaco RV at 1-800-685-6545 so that you will not be contacted again about this campaign.

IF YOU NEED FURTHER ASSISTANCE

Thank you for allowing Monaco RV to be a constant partner in your recreational needs. If you have any questions, please feel free to contact a member of our Technical Support Staff at 1-877-466-6226. We are happy to assist you and ensure your continued satisfaction.

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