



MONACO RV

A NAVISTAR COMPANY

Monaco RV, LLC
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monacorv.com

AUTHORIZED FIELD CHANGE 12913

JUNE 2012

Dear Monaco RV Customer,

Navistar, Inc. has decided to perform an authorized field change campaign on certain 2012-2013 Holiday Rambler Ambassador and 2012-2013 Monaco Knight motor homes built 05/13/2011 thru 03/19/2012 with 350 horsepower INTERNATIONAL® MaxxForce® 10 engines.

REASON FOR THIS CAMPAIGN

To improve cold engine stumble and engine chugging while driving in passive regeneration, or poor Power Take Off (PTO) performance.

DESCRIPTION OF REPAIR

The repair will involve the recalibration of the engine ECM. INTERNATIONAL® dealers have the instructions to repair your vehicle. The repair will be performed free of charge within the warranty period or one year from the date of this letter, whichever comes later and will take approximately 45 minutes to complete.

ACTIONS YOU SHOULD TAKE

Monaco RV's records indicate that you own a vehicle involved in this campaign.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee as soon as possible.

If you do not own this vehicle, please contact Monaco RV at 1-800-685-6545 so that you will not be contacted again about this campaign.

IF YOU NEED FURTHER ASSISTANCE

Thank you for allowing Monaco RV to be a constant partner in your recreational needs. If you have any questions, please feel free to contact a member of our Technical Support Staff at 1-877-466-6226. We are happy to assist you and ensure your continued satisfaction.

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