



**CSC-10044285-5159**

A **PACCAR** COMPANY

Date

Customer Name

Customer Address

Subject: E056 PACCAR MX Engine Software Update, May 2012

Dear Kenworth Customer,

Since the introduction of the PACCAR MX Engine, PACCAR has continued to monitor field performance of the engine to ensure customer satisfaction. As a result of our monitoring, we have developed performance enhancements which have been included in current product and which can be incorporated into engines already in service by means of control unit software updates.

Most notable improvements include turbocharger pressure control program changes to prevent oil migration into the air intake, greater accuracy in engine torque reporting, reduction in Diesel Particulate Filter regen episodes with lower soot production, elimination of potential false error codes from the exhaust aftertreatment system, and a number of troubleshooting enhancements which will streamline identification and correction of engine performance problems.

The chassis listed by VIN on this letter can benefit by recent software updates and Kenworth would like the opportunity to install that software. Please contact a Kenworth dealership to schedule an appointment for this work. You can find the nearest Kenworth dealer at Dealer Locator on the website [www.Kenworth.com](http://www.Kenworth.com).

When contacting your selected Kenworth dealer, refer to campaign E056 and the VIN listed on this letter. The repair will take approximately from one to four hours, depending upon diagnostics that the dealer will perform, but there will be no charge to you for these repairs.

We apologize for the inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske  
Director, Quality Services  
Kenworth Truck Company