

April 2012

Dear General Motors Customer:

We have learned that your 2011 or 2012 model year Chevrolet Camaro, equipped with a convertible top, may have a condition in which the headliner corner support bracket may contact or tear the convertible top when the top is in down position, and may have wind noise at the front and/or rear quarter glass.

Your satisfaction with your Camaro is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer will modify the corner support bracket to eliminate the possibility of a tear in the convertible top, and will install wind-proofing material and adjust a tension spring to eliminate the wind noise. This service will be performed for you at **no charge until April 30, 2014**. After that, any applicable warranty will apply.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date

If you have any questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty, your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner Manual and your dealer for details on Courtesy Transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Camaro provides you many miles of enjoyable driving.

Jim Moloney
General Director,
Customer and Relationship Services