



October 2011

Product Update: Software Update to Improve Fuel Injector and VTC Timing

Dear Acura Owner:

This letter is to notify you of a potential problem with your vehicle and what you should do to resolve it.

What is the problem?

On some 2009 and 2010 TSXs, the fuel injector timing and VTC timing at cold start may create deposits on the oil control rings that could contribute to increased oil consumption.

What should you do?

Contact any authorized Acura dealer for an appointment to have the software in your vehicle updated. The dealer will update the electronic control module (ECM) software. This work will be done free of charge. Please plan to leave your vehicle at the dealer for half a day to allow them flexibility in scheduling.

California Residents - After doing the update, your dealer will give you a Proof of Correction certificate. Keep this certificate for your records as proof that the product update was completed. Submit the certificate to the DMV only if the DMV requests it.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2009 or 2010 TSX involved in this campaign. If this is not the case, or the name/address information is not correct, please complete, sign, and return the Information Change Card in the enclosed postage paid envelope. The card must be signed for us to update our records.

Lessor Information

If this is a leased vehicle, and you are the lessor/registered owner, please forward a copy of this notice to the lessee.

If you have questions

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 800-382-2238, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.
Acura Automobile Division**

VEHICLE
IDENTIFICATION
NUMBER

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Note:
Do not mail this
card if the
information in
the box is
correct.

Please check the appropriate box and make any changes or corrections below.

- ☐ Name or Address has changed
- ☐ I no longer own the Acura automobile. It was:
 - ☐ Sold (*print name and address of new owner below, if known*)
 - ☐ Exported
 - ☐ Destroyed
 - ☐ Stolen
 - ☐ Lease expired, vehicle returned.
- ☐ The Vehicle ID Number on this card is incorrect. **7**

[illegible]

Note: Si usted necesita esta información en español por favor comuníquese con Servicio al Client al 800-382-2238 y seleccione la opción 4

[illegible]

LAST NAME (Apellido)

FIRST NAME (Nombre)

INITIAL (Inicial)

[illegible]

ADDRESS NUMBER (Número de dirección)

STREET NAME (Nombre de la calle)

[illegible]

CITY (Ciudad)

STATE (Estado)

ZIP (Código postal)

**DETACH THIS STUB
BEFORE MAILING**



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 426 GARDENA, CA

POSTAGE WILL BE PAID BY ADDRESSEE:

American Honda Motor Co., Inc.
P.O. BOX 2215
Torrance, California 90509-9870

