

CSC-10044105-9042



ENTEGRACOACH
A Jayco Company

903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • PHONE: 800-945-4787 • WWW.ENTEGRACOACH.COM

March 2012

Technical Service Bulletin Notification TSB#12-001

Dear Entegra Coach Dealer:

Entegra Coach has determined that on certain model year 2012 & 2013 Entegra Coach Class A Aspire, Anthem, and Cornerstone Motorhomes, extending or retracting the slide out room too far could cause the stop rod bracket underneath the slide room to bend. This situation can be avoided by replacing several fuses according to the attached instructions. **We will send you a parts kit automatically for every unit in your stock.** Once the room is fully extended or retracted, you should release the button and not wait to hear the motor stop running. We will provide two labels in the kit that are intended to be a reminder of this. They are to be installed next to the slide room switch in the bathroom overhead as well as the passenger front overhead.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. If you have any questions on this Bulletin, please contact Entegra Coach Customer Service at 800-945-4787. A copy of the bulletin is attached.

We apologize for this inconvenience. However, we are confident that this improvement will offer continued satisfaction with Entegra Coach brand products.

Sincerely,

Entegra Coach



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«FIRST_NAME» «LAST_NAME» «SERIAL»
«Address_1» «Address_2»
«City», «STATE» «Zip»
«Country»

Technical Service Bulletin Notification TSB #12-001

Dear Entegra Coach Owner:

Entegra Coach has determined that on certain model year 2012 & 2013 Entegra Coach Class A Aspire, Anthem, and Cornerstone Motorhomes, extending or retracting the slide out room too far could cause the stop rod bracket underneath the slide room to bend. This situation can be avoided by replacing several fuses with those we have enclosed according to the attached instructions. Once the room is fully extended or retracted, you should release the button and not wait to hear the motor stop running. We have enclosed two labels that are intended to be a reminder of this. They are to be installed next to the slide room switch in the bathroom overhead as well as the passenger front overhead.

Our records indicate that your Recreational Vehicle is affected. You may perform the repair yourself or you may contact your nearest Entegra Coach dealer to schedule an appointment. Present this letter as authorization to have the procedure completed at no cost to you. If you perform the repair yourself, we would like you to fill out and return the enclosed retail owner reply form in the postage-paid envelope.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact Entegra Coach Customer Service at 800-945-4787.

We apologize for this inconvenience. However, we are confident that this improvement will offer continued satisfaction with your Entegra Coach Recreational Vehicle.

Sincerely,

Entegra Coach



RETAIL OWNER REPLY FORM

Slideout Fuse Replacement

Entegra Class A Motor Homes

Job Code: 9801138 TSB #: 12-001

Customer Information
Label Here

I have performed the TSB (Technical Service Bulletin) according to the instructions provided by Entegra Coach.

I have already had the vehicle inspected and/or repaired at an authorized dealership.
Dealer: _____
City: _____ Date: _____

The dealer was not able to perform the recall service. Date: _____
Dealer: _____
City: _____ ST: _____ Zipcode: _____
Reason: _____

I have moved to this address:
Street: _____
City: _____ ST: _____ Zipcode: _____

I no longer own the vehicle. It has been transferred to: Date: _____
Name: _____
Street: _____
City: _____ ST: _____ Zipcode: _____

I do not possess the vehicle for the following reason:
 Destroyed/Totaled Stolen Exported

Signature: _____ Date: _____

Phone #: Home: _____ Work: _____

**Please return the completed form in the postage paid envelope provided.
Thank you
Entegra Customer Service**