



CSC-10044089-4611

A **PACCAR** COMPANY

Date

Customer Name

Customer Address

Subject: E052; PACCAR MX Engine Fan Cycling Campaign

Dear Kenworth Customer,

Kenworth has identified that software programming for some PACCAR MX Engines did not include protections against rapid cycle fan engagement. Without those protections, certain operating conditions can result in unnecessarily repetitive fan ON/OFF engagements. In a short period of time under these conditions, rapid cycling can result in excessive clutch facing wear and eventually in no engine cooling from the fan at all.

Chassis listed on this letter were manufactured without the software protections described and Kenworth would like the opportunity to correct this condition. In addition, Kenworth will inspect your fan clutch and replace clutch linings if they are excessively worn. It is important that you schedule repairs with a Kenworth dealer as soon as practical, both because the correction will improve performance and to ensure the dealer technician can identify and correct any excessive wear.

You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com. When contacting your selected Kenworth dealer, refer to campaign E052 and the VIN listed on this letter. The repair will take approximately one hour if there is no excessive wear identified, and up to four hours if there is.

In either event, there will be no charge to you if repairs are completed within your Basic Vehicle Warranty (typically 1 year or 100,000 miles/160,000 km).

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company