

OWNER'S LETTER

Dear Infiniti M45 Owner:

Infiniti is committed to providing the highest levels of product safety, quality and customer satisfaction. With that in mind, we want to bring to your attention important information about the seat-mounted side air bag in your M45.

REASON FOR CAMPAIGN

Your M45 is equipped with seat-mounted side air bags. On some Model Year 2003-2004 M45 vehicles, the driver's side seat-mounted side air bag could stop working due to a connector issue. **If this occurs, a red air bag warning lamp would illuminate on the dash to warn the driver.** If the lamp is ignored, the driver's side seat-mounted side air bag may not inflate in a crash

WHAT INFINITI WILL DO

To assure your continued satisfaction and confidence in your M45, Infiniti will inspect the seat-mounted side air bag in your vehicle and relocate and secure the connector. This service, free for parts and labor, should take 1 hour to complete, but your Infiniti retailer may require your vehicle for a longer period of time based upon their work schedule. **Please contact your Infiniti retailer to perform this important service.**

WHAT YOU SHOULD DO

We strongly recommend that you have this service performed as soon as possible (even if the air bag warning lamp in your vehicle is not illuminated).

Contact your Infiniti retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired at no charge to you for parts and labor. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti retailer.

If you have paid to have your side air bag wire harness replaced prior to this service campaign, you may be eligible for reimbursement of the related expense. If you have additional questions you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

