7. Select **Download** for the rear mech.

NOTE: If the Download button is grayed out, select **Return**, then eject the disc. Stay on the Select Check Units Screen, then reinsert the update disc. Wait at least 20 seconds before selecting **DVD Mech**.



8. When the confirmation screen appears, select **Yes**, and the loading screen appears. The update takes about 5 minutes.

When the update is done, the system reboots.



9. After the system reboots, eject the update disc.



- Turn the ignition switch to LOCK (0) for 10 seconds.
- 11. Start the engine.
- Enter the Diagnosis Mode. Select Detail Information & Setting, Unit Check, then select DVD Mech.

13. Confirm that the rear mech software version is **7.300**.



14. Center-punch a completion mark above the first character of the engine compartment VIN:



#### **Example of Client Letter**

December 2011

# Product Update: CD or DVD (RES) Restarts When the Ignition Switch Is Cycled

Dear Acura Owner:

This letter is to notify you of a potential problem with your vehicle and what you should do to resolve it.

## What is the problem?

There may be a software problem that causes the CD player or rear entertainment system (RES) to restart the disc from the beginning when the ignition switch is turned OFF, then back ON.

#### What should you do?

Contact any authorized Acura dealer for an appointment to have your vehicle's audio-navigation software updated. This work will be done free of charge. Please plan to leave your vehicle at the dealer for half a day to allow them flexibility in scheduling.

### **Lessor Information**

If you are the vehicle lessor receiving this product update notice, please forward a copy of this notice to the lessee.

## If you have questions

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. You can also locate a dealer online at *Acura.com*.

Sincerely,

American Honda Motor Co., Inc.

**Acura Automobile Division** 

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