

February 2012

Dear Insight Owner:

Enclosed in this package is a USB device that contains software to correct a potential problem in your 2012 Insight's climate control system which may cause it to fail to respond to, or execute, voice commands.

You have two options:

- You may update your audio-navigation software using the enclosed instructions.
- If you would prefer a dealer install this update for you, take your vehicle and the USB device to any authorized dealer who will install this update free of charge. If you need assistance locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4.

This software on the USB device is designed to update your Insight vehicle only. Do not use this USB device in any other vehicle as the software may damage another vehicle's audio-navigation system. After the update of your Insight is complete, American Honda recommends deleting the contents of the USB device in order to avoid the software from accidentally being loaded into another vehicle. Do not attempt to modify the software files or upload the files to a computer.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division