

February 2012

Dear General Motors Customer:

Your 2007-2011 model year Chevrolet Silverado or GMC Sierra Owner Manual does not specify a maximum amperage rating for the auxiliary battery feed to the trailer harness.

A maximum amperage rating of the battery feed is not specified because it can vary depending on underhood temperatures. An electrical overload of the auxiliary battery feed may cause the underhood fusible link to melt and open-circuit, as designed, to prevent damage or a possible fire in the vehicle wiring harness. The fusible link is located near the underhood electrical center. If the fusible link melts due to an electrical overload, it may cause thermal damage to the electrical center cover and/or to the nearby wiring harness conduit.

Your satisfaction with your vehicle is very important to us, so we are announcing a program to prevent this condition.

What We Will Do: Your GM dealer will replace the current fusible link with an inline 40 ampere fuse for the auxiliary battery feed. In addition, your dealer will provide you with an Owner Manual supplement that includes the maximum amperage rating for the auxiliary battery trailer feed with the 40 ampere inline fuse installed. This service will be performed for you at **no charge**.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date.

Reimbursement: If you have paid for repairs for the condition described in this letter, please complete the enclosed form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by February 28, 2013, unless state law specifies a longer reimbursement period. Even though you may have already had this condition corrected, you will still need to take your vehicle to your dealer for additional repairs.

If you have any questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
GMC	1-800-462-8782	1-888-889-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty, your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner Manual and your dealer for details on Courtesy Transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Jim Moloney
General Director,
Customer and Relationship Services

Enclosure
10414

This information replaces the information located under Towing a Trailer for 2007-2010 model years and under Towing Equipment for 2011 model year.

Auxiliary Battery

The auxiliary battery provision can be used to supply electrical power to additional equipment that may be added, such as a slide-in camper. If the vehicle has this provision, this relay will be located on the driver side of the vehicle, next to the underhood electrical center.

Be sure to follow the proper installation instructions included with any electrical equipment that is installed.

Notice: Leaving electrical equipment on for extended periods will drain the battery. Always turn off electrical equipment when not in use and do not use equipment that exceeds the maximum amperage rating of 40 amperes for the auxiliary battery provision.