

OWNER'S LETTER

Dear Nissan LEAF Owner:

Nissan is committed to providing the highest level of product quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding your Nissan LEAF.

REASON FOR CAMPAIGN

Nissan continually improves product performance through ongoing enhancements. Based on the production date of your LEAF vehicle, Nissan would like to offer to install a lower apron bracket.

The lower apron bracket is a feature added for vehicles used in cold weather areas to prevent the possibility of snow and ice entering and accumulating in the motor compartment.

WHAT NISSAN WILL DO

To assure your continued satisfaction and confidence in your car, your EV Certified Nissan dealer will install the lower apron bracket at no cost for parts and labor. Due to the installation of the lower apron bracket, the work must be performed at the dealership service department.

WHAT YOU SHOULD DO

Contact your EV Certified Nissan dealer at your earliest convenience in order to arrange your appointment. This service is free of charge and the work should take about one hour to complete. **To ensure the least inconvenience to you, it is important that you have an appointment before bringing your vehicle to the dealer for service.** Please bring this notice with you to your service appointment. Detailed instructions have been sent to your EV Certified Nissan dealer.

If the dealer is unable to complete the service free of charge, or for any other issue you may contact the Nissan LEAF Call Center, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-877-N0-GAS-EV-(1-877-664-2738).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan LEAF. We are sorry for any inconvenience this may have caused you.

