

REPAIR PROCEDURE

1. Update the PGM-FI software. Refer to Service Bulletin 01-023, *Updating Control Units/Modules*.
2. Center-punch a completion mark **below** the fifth character of the engine compartment VIN:

2HME\$9XXXXXXXXXX

Center-punch here.

3. **For California Residents Only:** Fill out a Vehicle Emissions Recall - Proof of Correction certificate, and use **R83** as the recall number. Give the certificate to your customer, and advise him or her to keep it as proof that the product update was completed. Your customer will need to submit the certificate to the DMV only if the DMV requests it. If you need more certificates, use reorder number **Y0657**.

<i>Example of Customer Letter</i>

September 2011

Product Update: ECM Update to Improve DTC P1420 and P2000 Detection Threshold

Dear Civic Hybrid Owner:

This letter is to notify you of a potential problem with your vehicle and what you should do to resolve it.

What is the problem?

Your vehicle's engine control module (ECM) can misinterpret readings from various sensors. If this happens, the check engine light on the instrument panel may stay on.

What should you do?

Contact any authorized Honda dealer for an appointment to have your vehicle's software updated. The dealer will update the software in the ECM. This work will be done *free of charge*. Please plan to leave your vehicle at the dealer for half a day to allow them flexibility in scheduling.

California Residents - After doing the update, your dealer will give you a Proof of Correction certificate. Keep this certificate for your records as proof that the product update was completed. Submit the certificate to the DMV only if the DMV requests it.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2003–05 Civic Hybrid involved in this campaign. If this is not the case, or the name/address information is not correct, please complete, sign, and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you previously paid to have the catalytic converter replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

Lessor Information

If this is a leased vehicle, and you are the lessor/registered owner, please forward a copy of this notice to the lessee.

If you have questions

If you have questions about this notice, or need help contacting a Honda dealer, please call Honda Automobile Customer Service at (800) 999-1009, and select option 4.

We apologize for any inconvenience this product update may cause you.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**