

- 8. Using a flashlight, look into the rear damper area while an assistant sprays the wheelwell with water.

NOTE: Spray the area with water for at least 2 minutes.

- If water is leaking in, apply more seam sealer and recheck for water leaks.
- If there are no leaks, dry the area, then spray it with a flat black paint. Reinstall the damper cover, the fuel fill pipe cover, and the left rear wheel.

- 9. Center-punch a completion mark above the third character of the engine compartment VIN.

Center-punch here.

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Example of Customer Letter

April 2011

Product Update: Water Leak In the Left Rear Wheelwell

Dear Honda Owner:

This letter is to notify you of a potential problem with your vehicle and what you should do to resolve it.

What is the problem?

Some 2011 model year CR-V vehicles were manufactured with less than necessary amount of sealant at the left rear wheelwell. This may allow water to leak into the vehicle under the rear seat.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle inspected and, if necessary, repaired. The dealer will seal the seams in the left rear wheelwell free of charge. Please plan to leave your vehicle for a half a day to allow the dealer flexibility in scheduling.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2011 CR-V which may not have enough seam sealer in the left rear wheelwell. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

We apologize for any inconvenience this product update may cause you. Our goal is to ensure that your vehicle continues to be as reliable and enjoyable as possible.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**