



AUTOMOBILE DIVISION

American Honda Motor Co., Inc.
1919 Torrance Blvd., P.O. Box 2215
Torrance, CA 90509-9870

Spring 2011

Product Update: Rear Entertainment System Displays “Parental Error”

Dear Odyssey Owner:

This letter is to notify you of a potential problem with your vehicle and what you should do to resolve it.

What is the problem?

On some 2011 Odysseys, there is a software bug in the Rear Entertainment System (RES) that displays a Parental Error message on the audio display when playing some G-rated (general) DVDs.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle RES software updated; you can schedule this update with your next planned service appointment. The dealer will update the RES software free of charge.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2011 Odyssey involved in this product update. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

We apologize for any inconvenience this product update may cause you. Our goal is to ensure that your vehicle continues to be as reliable and enjoyable as possible.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**

IMPORTANT: PRODUCT ADVISORY ENCLOSED
PLEASE OPEN IMMEDIATELY

PLEASE DELIVER TO REGISTERED OWNER R#

VEHICLE
IDENTIFICATION ►
NUMBER

PRINTED PERF

▼ PLEASE DETACH, SIGN BELOW AND PLACE IN RETURN ENVELOPE ▼

INFORMATION CHANGE CARD

PLEASE PROVIDE NAME AND ADDRESS CORRECTIONS ON THE REVERSE SIDE

◀ VEHICLE IDENTIFICATION NUMBER R#

PLEASE SIGN AND RETURN THIS CARD
ONLY IF YOU HAVE MADE CHANGES

I no longer own the vehicle. It was:

- Sold (*print name and address of new owner on reverse, if known*)
- Exported
- Destroyed
- Stolen
- Lease expired, vehicle returned.
- Other: _____

Nota:

Si usted necesita esta información en español por favor comuníquese con Servicio al Cliente al 800-999-1009 y seleccione la opción 4.

Signature: **X**

Date: _____

SIGNATURE OF REGISTERED OWNER OR LESSEE REQUIRED

