

8. Turn the audio unit off, then back on.
9. Enter the security code from the customer's anti-theft card.
10. Turn the ignition switch to LOCK (0), then back to ON (II), and make sure the audio unit does not ask for the security code. If it does, refer to the service manual.
11. Set the clock.
12. Turn the ignition switch to LOCK (0), then back to ON (II).
13. Verify the clock does not reset to 1:00. If it resets to 1:00, go to step 2, and repeat the recovery procedure.
14. Make sure the audio unit functions properly.
15. After the recovery process is complete, return the recovery disc using the pre-paid label to:  
 PASA Service Department  
 Panasonic Automotive  
 776 Highway 74 South  
 Peachtree City, GA 30269
16. Center-punch a completion mark above the fifth character of the engine compartment VIN:

Center-punch here.

  
**5FNXXXXXXXXXXXXXX**

*Example of Customer Letter*

March 2011

**Product Update: Audio Unit Software Update for Security Code, Clock Reset, HFL, and Other Issues**

Dear Honda Owner:

This letter is to notify you of a potential problem with your vehicle and what you should do to resolve it.

**What is the problem?**

On some 2011 Odysseys, several software bugs were discovered in the audio unit that affect the clock, the radio, and the HFL.

**What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle updated; you can schedule this update with your next planned service appointment. A very small number of vehicles may need to return to the dealer for a second software update. The dealer will update the audio unit software free of charge.

**What to do if you feel this notice is in error**

Our records show that you are the current owner or lessee of a 2011 Odyssey involved in this product update. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

We apologize for any inconvenience this product update may cause you. Our goal is to ensure that your vehicle continues to be as reliable and enjoyable as possible.

Sincerely,

**American Honda Motor Co., Inc.  
Honda Automobile Division**