

June 2012

Dear General Motors Customer:

As the owner of a 2005-2006 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6 vehicle, or 2008 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6; or Saturn AURA vehicle equipped with electric power steering, your satisfaction with our product is very important to us. Previously, you may have received a letter from GM extending the warranty coverage on your vehicle for the loss of power steering assist caused by electrical input signals within the steering column assembly. This letter is being sent to inform you that we have extended that coverage. Details of this warranty coverage extension are provided below.

Some 2005-2006 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6 vehicles, and 2008 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6; and Saturn AURA vehicles, equipped with electric power steering, may have a condition where there is a loss of power steering assist caused by electrical input signals within the steering column assembly. If the power steering assist is lost, a chime will be heard and the Driver Information Center will display a "Power Steering" warning message. On some vehicles, the Service Vehicle Soon light will also illuminate. The vehicle can still be steered in a safe manner but will require greater driver effort at low vehicle speeds or when stopped.

**Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.**

**What We Have Done:** General Motors is providing owners with additional protection for the loss power steering assist caused by electrical input signals within the steering column assembly. If this condition occurs on your 2005-2006 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6 vehicle, or 2008 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6; or Saturn AURA vehicle within 10 years of the date your vehicle was originally placed in service or 150,000 miles (240,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

**What You Should Do:** Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

**Reimbursement:** The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by June 30, 2013.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer. If you have questions related to a potential reimbursement, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Pontiac	1-800-620-7668	1-800-833-7668
Saturn	1-800-972-8876	1-800-833-6000
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Jim Moloney  
General Director,  
Customer and Relationship Services

Enclosure  
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