

OWNER'S LETTER – (warranty extension notification)

Dear Nissan Owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. On some model year 2002-2005 Nissan Altima and 2004-2005 Nissan Maxima vehicles, there is a possibility that corrosion of the rear sub-frame may occur. Corrosion is most likely in cold climates where heavy salting of roads is common practice in freezing conditions. A mixture of road salt and water can promote corrosion in the rear sub-frame bushings of some vehicles. In severe cases, cracking of the rear sub-frame may occur, which may result in a knocking noise coming from the rear of the vehicle. The performance or handling characteristics of your vehicle are not affected and it is safe to drive your vehicle.

What Nissan Will Do

To ensure the highest levels of customer satisfaction, Nissan is extending the warranty for cracking of the rear sub-frame due to corrosion to a total of 13 years from the original in-service date with unlimited mileage on all model year 2002-2005 Nissan Altima and 2004-2005 Nissan Maxima vehicles.

Our records indicate your vehicle is registered in one of the “salt” states where road salt is common and corrosion may therefore occur. To prevent corrosion before it happens, Nissan is also offering to repair or, if necessary, replace the rear sub-frame on vehicles currently registered in these states.

What You Should Do

Remove the sticker located on the bottom of this letter and place it on the cover of your Nissan Warranty Information Booklet to remind you of the warranty extension, should you ever need to use it. No additional action is required on your part at this time.

Over the next 8 months, based on the model year of your vehicle, you can expect to be notified by Nissan to bring your vehicle to a Nissan dealer for repair at no cost to you. Because this condition is more likely to occur on vehicles with increased exposure to heavy salt usage, Nissan will begin to notify owners of the earliest model year vehicles first.

Rest assured that it is safe to continue to drive your vehicle. However, if you should experience a “knocking” noise coming from the rear of your vehicle or, if during routine maintenance, a service technician (Nissan or non-Nissan) should observe any cracking of the rear sub-frame during the extended warranty period, please contact your Nissan dealer. Your Nissan dealer will inspect and repair your vehicle, as needed, at no cost to you.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

Nissan Division
Nissan North America, Inc.

NOTICE: The coverage period of the Nissan New Vehicle Limited Warranty applicable to all model year 2002-2005 Nissan Altima and 2004-2005 Maxima vehicles is extended to 13 years from the original in-service date/ unlimited mileage for cracking of the rear sub-frame due to corrosion only. The warranty, including all terms, limitations and conditions, otherwise remains unchanged.

Nissan North America WB05-038 December, 2005

OWNER'S LETTER – (vehicle repair notification)

Dear Nissan owner:

Previously, Nissan notified you, as an owner of a model year 2002-2005 Nissan Altima or 2004-2005 Nissan Maxima, of the possibility that corrosion of the rear sub-frame might occur. At that time, the warranty on your vehicle was extended to a total of 13 years from the original in-service date with unlimited mileage for cracking of the rear sub-frame due to corrosion.

Our records indicate that your vehicle is (or was) previously registered in one of the "salt" states where corrosion is most likely to occur. To prevent corrosion before it happens, Nissan is now also offering to repair or, if necessary, replace the rear sub-frame on vehicles such as yours which are currently, or have in the past been registered in one of these states.

What You Should Do

Contact your Nissan dealer at your earliest convenience and arrange an appointment to have this repair completed. This service should take approximately 4 hours to complete, but you should plan to leave your vehicle at the dealership for a full day. Please bring this notice with you when you keep your service appointment.

Corrosion of the rear sub-frame does not affect the performance or handling characteristics of your vehicle, but may cause a knocking noise in the rear of the vehicle. While waiting for your appointment date, please be assured that it is safe to drive your vehicle.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

Nissan Division
Nissan North America, Inc.
