

# Mobility Seat Inoperative Due to Spacer Interference

Service Category Vehicle Interior

Section Seat

Market USA

Toyota Supports  
 ASE Certification 

## Applicability

| YEAR(S)     | MODEL(S) | ADDITIONAL INFORMATION |
|-------------|----------|------------------------|
| 2011 – 2014 | Sienna   |                        |

### REVISION NOTICE

March 12, 2014 Rev1:

- Applicability has been updated to include 2012 – 2014 model year Sienna vehicles.
- The entire bulletin has been updated.

Any previous printed versions of this bulletin should be discarded.

## Introduction

Some 2011 – 2014 model year Sienna vehicles with the factory mobility seat option may exhibit a condition where the seat slide function becomes inoperative due to plastic spacer interference in the lift mechanism. The seat lift mechanism has been improved to address this condition.

## Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

| MODEL  | PRODUCTION CHANGE EFFECTIVE VIN |
|--------|---------------------------------|
| Sienna | 5TDDK3DC#ES078005               |
|        | 5TDJK3DC#ES078005               |
|        | 5TDXK3DC#ES445145               |
|        | 5TDKK3DC#ES445145               |
|        | 5TDYK3DC#ES445145               |
|        | 5TDZK3DC#ES445145               |

## Mobility Seat Inoperative Due to Spacer Interference

### Warranty Information

| OP CODE | DESCRIPTION          | TIME | OFF   | T1 | T2 |
|---------|----------------------|------|---|----|----|
| BD1128  | R & R Seat Lift Unit | 2.5  | C7004-45010<br>C7004-45011<br>C7004-45012<br>C7004-45013<br>C7004-45014 | 94 | 83 |

#### APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

### Parts Information

| PREVIOUS PART NUMBER  | CURRENT PART NUMBER | PART NAME          | QTY |
|---|---------------------|--------------------|-----|
| C7004-45010<br>C7004-45011<br>C7004-45012<br>C7004-45013<br>C7004-45014 | C7004-45015         | Lift Unit, RR Seat | 1   |

### Repair Procedure

1. Remove and replace 2nd row lift mechanism as per Repair Manual instructions.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- 2011 Sienna:  
*Vehicle Interior – Seat – “Seat: Auto Access Seat Unit: [Removal / Installation](#)”*
- 2012 Sienna:  
*Vehicle Interior – Seat – “Seat: Auto Access Seat Unit: [Removal / Installation](#)”*
- 2013 Sienna:  
*Vehicle Interior – Seat – “Seat: Auto Access Seat Unit: [Removal / Installation](#)”*
- 2014 Sienna:  
*Vehicle Interior – Seat – “Seat: Auto Access Seat Unit: [Removal / Installation](#)”*

2. Confirm proper operation of the seat slide function.