

SERVICE CAMPAIGN BULLETIN

CAMPAIGN REF: 023

TITLE : Drive shaft works order number check

DOCUMENT # : 11 G 002

AFFECTED VEHICLES : 12C Coupe

SITUATION : Quality Engineering at McLaren Automotive require confirmation that the driveshaft works order number is not 1700059603, 1700059604 or ARP40676. Drive shafts with these affected works order numbers must be replaced.

PROCEDURE : Check that the part label on the driveshaft. If it contains one of the affected works order numbers, replace the driveshaft.

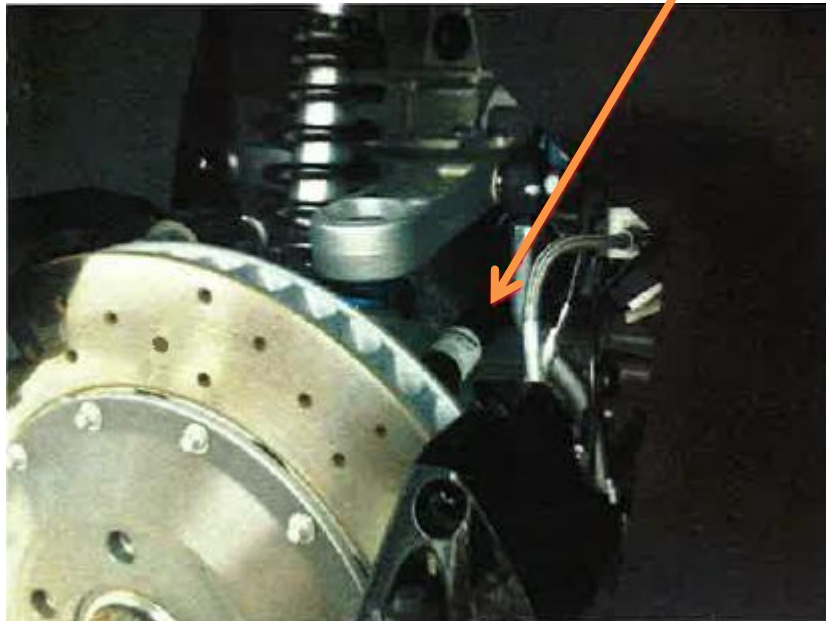
REMOVAL:

1. Please refer to A-RM-02A04-04-009 – Lift vehicle on lifting platform.
2. Please refer to A-RM-03B03-01-001 – Remove/install rear wheels (Left & Right hand side)
3. Spin rear hub until part number sticker on the middle of the drive shaft is visible
4. Check both drive shaft part labels. Record works order number from LH and RH drive shafts and input the information into the 'Retailer Comments' field in the campaign work package.
If the works order number is 1700059603, 1700059604 or ARP40676 replace the driveshaft (proceed to point 5).



Supplier works order number location on the parts label sticker.

Parts label sticker is located in the centre of the drive shaft.



Affected works order numbers:

- 1700059603
- 1700059604
- ARP40676

Any drive shafts with the above works order number will require removal and replacement with a part marked with a green dot on the part label

Warranty Information: The checking of the driveshaft parts label can be claimed against warranty claim section 1.

If the drive shaft parts label sticker contains one of the affected works order numbers, please use the below steps to replace the driveshaft.

5. Please refer to A-RM-02A02-03-001 – Remove/install wheel arch liner - Rear.
6. Please refer to A-RM-03C02-01-003 – Remove/install calliper – electronic park brake.
7. Please refer to A-RM-03C01-03-001 – Remove/install calliper – rear
8. Please refer to A-RM-02A02C03-006 – Remove/ install duct - brake disc cooling – rear
9. Please refer to A-RM-03Q02-03-008 – Remove/install brake disc – rear
10. Please refer to A-RM-03B02-01-003 – Remove /install upright – rear
11. Please refer to A-RM-04G02-01-001 – Remove/install driveshaft

INSTALLATION:

12. Install components in reverse order.

Warranty information: The replacement of the driveshaft can be claimed against warranty claim section 2. The time taken for checking the component is also incorporated.

Please contact your Regional Aftersales Manager should you have any questions relating to the information contained in this bulletin.

WARRANTY INFORMATION (CLAIM SECTION 1)

DESCRIPTION	RESOLUTION CODE	TOTAL REPAIR TIME
Check drive shaft label	E0G20102A11A2D02	0.20

PARTS INFORMATION

PART DESCRIPTION	PART NUMBER	QUANTITY	ORDER PROCESS
N/A	N/A	N/A	N/A

WARRANTY INFORMATION (CLAIM SECTION 2)

DESCRIPTION	RESOLUTION CODE	TOTAL REPAIR TIME
Check drive shaft label	E0G20102A11A2D02	1.8

PARTS INFORMATION

PART DESCRIPTION	PART NUMBER	QUANTITY	ORDER PROCESS
Driveshaft - Complete	11G0248CP	1	Unipart
