



XL Specialized Trailers Inc.

1086 South 3rd Street, P.O. Box 400, Manchester, IA 52057
(877) 283-4852 or (563) 927-4900, Fax (563) 927-4883
www.xlspecializedtrailer.com

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Service Bulletin S/B 1007 Tower Mate Upperdeck Product Enhancement Kit

Dear Valued Customer:

Date: 11/16/2011

XL Specialized Trailers, Inc. is introducing a product enhancement kit which will include the following modification to the trailers listed below. Our warranty data has prompted a team to investigate and research our design; it was through this investigation that a potential warrantable issue was discovered. This modification is required and must be completed prior to **3/31/2012**.

UNITS ELIGIBLE FOR THIS SERVICE BULLETIN

4U3S054649L010407	4U3S054669L010408	4U3S054689L010409	4U3S054649L010410	4U3S054629L010440
4U3S054669L010442	4U3S054689L010443	4U3S0546X9L010444	4U3S054639L010446	4U3S054609L010467
4U3S054609L010470	4U3S054629L010471	4U3S054699L010483	4U3S05465AL010484	4U3S05467AL010485
4U3S054639L010530	4U3S054659L010531	4U3S054679L010532	4U3S054689L010572	4U3S05464AL010573
4U3S05466AL010610	4U3S05468AL010611	4U3S05460AL010618	4U3S05462AL010619	4U3S05467AL010874

Service Bulletin S/B1007 consists of a kit, to be ordered by the owner or repair facility chosen for updating the trailer. Please contact XL Specialized Trailers' Customer Service department at 877-283-4852 to place the order.

Specific work –

- Disconnect upperdeck & base from Towermate stanchion to gain proper access
- Prepare surface by removing the paint around the strap flange that wraps around base pin
- Tack weld diamond shape piece, form and fit in place
- Multi pass weld
- Paint affected areas

Work content – Max 5 hours or \$325.00

Schematics



How to receive reimbursement – When the kit is ordered, an XL Warranty Claim form (**F-1000**) will be issued along with an authorization number. After installation is completed, it is required to complete and submit the claim form to XL Specialized Trailers, Inc. attention Customer Service. XL will then issue reimbursement for time and materials for each unit under this bulletin to the submitting party.

This Service Bulletin will have an effective start date of 11/16/2011 and run through **3/31/2012**, after which date, XL will no longer offer replacement on parts and labor under this Service Bulletin & in the rare case that an issue occurs that could have been prevented, XL will not cover warranty. XL will offer the kit, after **3/31/2012**, to be purchased by the owner, and any installation labor also covered at the expense of the owner. We regret any inconvenience which this action may cause you our valued customer.

Sincerely,



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Nathan J. Etten

Customer Service / Warranty Manager
XL Specialized Trailers, Inc.

Cc: Steve Fairbanks, Scott Wall, Nathan Guess, Mike Whittenbaugh, Jeff Ingels