



CSC-10057063-3945

VIN: xxxxxxxxxxxxxxxxxxxx

Owner Name
1234 Anywhere St
Anytown, St XXXXX

Dear (Name):

This letter is to inform you that the warranty period on your 2005 Chrysler Crossfire Roadster convertible has been extended to 10 years or 100,000 miles, whichever occurs first. This extended warranty coverage applies to the back glass adhesion on your vehicle.

We are extending the warranty period on your back glass adhesion because some of the affected vehicle population may experience the back glass coming loose and/or becoming detached from the convertible top soft fabric. **If your vehicle is operating properly, there is nothing you are required to do.**

If you are experiencing this condition now or in the future, simply contact your dealer to have the repairs performed. Remember to bring this letter with you to your dealer. Please make sure to store this letter with your vehicle's other warranty information for future reference. The warranty extension applies to the above components only; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

If you have already paid for the replacement of your back glass due to this adhesion condition, you may be eligible to receive a reimbursement. You may complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement, your claim will be acted upon within 60 days of receipt:

Chrysler Customer Assistance Center
P.O. Box 21-8007
Auburn Hills, MI 48321-8007

If you have questions or need any assistance, please contact your dealer or the Chrysler Customer Assistance Center between the hours of 8:00 AM and 8:00 PM, EST, Monday through Friday or Saturday 9:00 AM to 5:00 PM, EST. They can be reached at 1-800-247-9753.

Chrysler Group LLC