



MONACO RV

A **NAVISTAR** COMPANY

Monaco RV, LLC
91320 Coburg Industrial Way
Coburg, OR 97408 USA

www.monacorv.com

AUTHORIZED FIELD CHANGE 11921

DECEMBER 2011

Dear Monaco RV Customer,

Monaco RV has decided to perform an authorized field change campaign on certain **Holiday Rambler** 2011-2012 Trip and **Monaco** 2011-2012 Vesta motorhomes built 5/28/10 thru 8/10/11.

REASON FOR THIS CAMPAIGN

The transmission shifter may not manually shift as expected and/or the secondary shift schedule (economy mode) may not be enabled.

DESCRIPTION OF REPAIR

The repair will involve replacing the transmission shifter and/or installing a harness to enable the secondary shift schedule. Dealers have instructions to repair your vehicle. The repair will be performed free of charge within the warranty period or one year from the date of this letter, whichever comes later and take approximately 1.0 hour to complete.

ACTIONS YOU SHOULD TAKE

Monaco RV's records indicate that you own a vehicle involved in this campaign.

If you own this vehicle, please schedule an appointment with any Monaco RV dealer to have your vehicle repaired. You can find your nearest dealer by calling (877) 466-6226 or by using the dealer locator at <http://www.monacorv.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee as soon as possible.

If you no longer own this vehicle, please let us know by calling (800) 685-6545.

IF YOU NEED FURTHER ASSISTANCE

Thank you for allowing Monaco RV to be a constant partner in your recreational needs. If you have any questions, please feel free to contact a member of our Technical Support Staff at (877) 466-6226. We are happy to assist you and ensure your continued satisfaction.

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