



CSC-10042756-4220

A **PACCAR** COMPANY

Date

Customer Name

Customer Address

Subject: TIB 42-49, 2010 ISX 11.9 Coolant Fill Line Campaign

Dear Kenworth Customer,

Kenworth has determined that certain vehicles equipped with 2010 emissions compliant Cummins ISX 11.9 engines have a coolant fill line that is routed incorrectly. This incorrect routing may inhibit proper air evacuation when the system is drained and refilled, resulting in inefficient cooling.

The vehicles listed by VIN on this letter are in that population and we would like the opportunity to re-route the coolant line and replace the lower radiator pipe to correct for this potential problem.

This campaign can be performed at any time convenient, for example: during a scheduled maintenance interval.

Please contact a Kenworth dealership to schedule an appointment for this work. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com. When contacting your selected Kenworth dealer, refer to campaign TIB 42-49 and the VIN listed on this letter. The repair will take less than an hour and there will be no charge to you.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company