

TSB# 11-01-027



Hyundai Motor America  
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CSC-10041633-6134

## SERVICE CAMPAIGN NOTIFICATION

Dear 2011 Sonata Owner:

A small number of owners of 2011 Sonata vehicles equipped with factory-installed 18-inch wheels and tires may have experienced dissatisfaction with vehicle tracking. Hyundai has issued a service campaign to correct this condition on those vehicles that may be affected. This letter provides you with information about the service campaign.

### What is the purpose of the service campaign?

- Some 2011 Sonata vehicles equipped with factory-installed 18-inch wheels and tires may not track as the driver desires without slight/minor steering wheel correction when driving on straight, flat roads. Hyundai has developed a service procedure to improve the tracking of vehicles affected by this condition.

### What vehicles does this apply to?

- This service campaign applies only to 2011 model year Sonatas equipped with factory-installed 18-inch wheels and tires that were manufactured beginning on September 1, 2010 through April 30, 2011 and that do not track straight without steering wheel correction on straight, flat roads. If your vehicle tracks straight, you do not need to have this service campaign performed.

### What will Hyundai do?

- If your vehicle does not track as you desire on straight, flat roads, your Hyundai dealer will check your vehicle's wheel alignment and how your vehicle tracks. If necessary, your Hyundai dealer will install new front suspension struts, update the Electronic Power Steering software, and perform a wheel alignment procedure at no charge to you.

### What should you do?

- Please schedule an appointment at your convenience to take your vehicle to your Hyundai dealer. When you make an appointment, please confirm the dealer's schedule to determine how much time will be required to perform the work so you may plan appropriately. It may be necessary to leave your vehicle at the dealer overnight.

To help facilitate the process, you can schedule an online appointment. Please visit [Hyundai.com](http://Hyundai.com), click on "Find a Dealer" and input your zip code. When your preferred dealer appears, click on "schedule service" under their address.

- If you already have a log-on and password for online scheduling, enter them here, click on "log in", then click on "tell us more". In the "description" box, enter the code: SONATA-TR01 and click on "continue". Follow the instructions on the next screens to schedule your appointment.
  
- If you do not have a log-on and password, complete the information under "new customer" and click on "Tell Us More". In the "description" box, please enter the following code: SONATA-TR01 and click on "continue". Follow the instructions on the next screens to schedule your appointment.

If your preferred dealer does not have a link to schedule service online, please contact them via phone to schedule an appointment.

**What if you have other questions?**

- If you have any questions related to this service campaign, please contact the Hyundai Customer Connect Center at 1-800-633-5151 or [ConsumerAffairs@hmausa.com](mailto:ConsumerAffairs@hmausa.com).

We thank you for your purchase of your 2011 Sonata and hope for your continued satisfaction as a Hyundai owner.

Hyundai Motor America