

Gulf States Toyota, Inc.
P.O. Box 442168
Houston, Texas 77244-2168

TBD

Re: Vehicle Identification Number (VIN)

Dear Toyota Owner:

Our records indicate that you are the owner of a 2007- 2010 Toyota Tundra that is equipped with non-Toyota 18 inch alloy wheels which replaced the original wheels installed at the factory. **Gulf States Toyota, Inc.** (GST) is initiating a customer service campaign to replace the alloy wheels with upgraded, reinforced alloy wheels. GST will replace the wheels at no cost to you.

Why is GST conducting this customer service action?

GST has received a small number of reports of a crack developing in the spoke area of the 18 inch alloy wheel. Each was discovered by the vehicle owner or during routine maintenance of the vehicle. Independent analysis has determined that even with a crack, the wheels will continue to function normally for the expected life of the vehicle. GST has decided to replace the original wheels with reinforced wheels to ensure your continued satisfaction with your vehicle.

What will be done?

GST will replace all of the affected wheels with an upgraded, reinforced alloy wheel. The wheel replacement is free of charge.

What should you do?

Contact your local Toyota dealer to schedule an appointment for installation if you are in Texas, Louisiana, Oklahoma, Arkansas, or Mississippi. Please note that an appointment will be necessary to confirm wheel availability. If you are outside these five states, then contact the GST Customer Assistance Center toll free at 1-800-444-1074. GST will ship the new wheels to your preferred Toyota dealer and the dealer will call you to schedule an appointment for installation. The time to perform this service is less than 2 hours; however, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We have sent you this notice in the interest of your continued satisfaction with our products and sincerely regret any inconvenience this campaign may cause you.

Sincerely,

Gulf States Toyota, Inc.
Re: CSP# P111