



A **PACCAR** COMPANY

Date

Customer Name

Customer Address

Subject: TIB 34-039, T300 Front Drive Axle Speed Warning Campaign

Dear Kenworth Customer,

Kenworth has identified that one of the dash display messages is not enabled on the chassis listed with this letter, and we would like the opportunity to correct that error.

Your chassis is equipped with a front drive axle and while the axle manufacturer does not specify a speed limitation for operating in "drive" mode, common and most efficient vehicle operation includes engaging the front axle drive only in low speed, maximum traction required, circumstances. For this reason, Kenworth has incorporated a dash display message which alerts the operator when the front axle drive is engaged while the chassis is traveling at higher speeds; 25mph / 40kph or faster.



This message is not enabled in your chassis. Note, however, that at any time the front drive axle is engaged, the dash engagement switch will illuminate the front drive axle symbol as depicted in your chassis Operator's Manual Switches table:

2. Axle, De-Clutch - Front		Green
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Please contact a Kenworth dealership to schedule an appointment for repair. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign TIB 34-039 and the VIN listed on this letter. The repair will take approximately one hour and there will be no charge to you if completed within your Basic Vehicle Warranty (typically 1 year or 100,000 miles/ 160,000 km) or by December 31, 2011, whichever is later.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company