



CSC-10040386-2354

A **PACCAR** COMPANY

Date

Customer Name

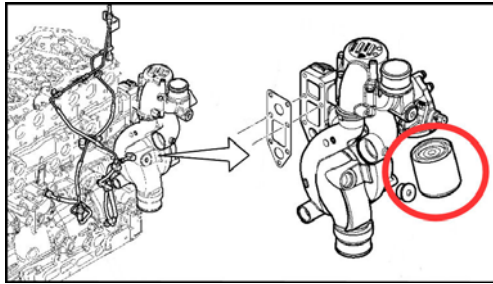
Customer Address

Subject: E033, Campaign to verify coolant filter torque

Dear Kenworth Customer,

Kenworth has identified that some vehicles may have been manufactured with inadequate torque applied to the engine coolant filter. The vehicle listed by VIN on this letter is part of the potentially affected population and Kenworth would like the opportunity to inspect and take corrective action as appropriate. Left uncorrected, inadequate filter torque may result in the loss of coolant resulting in potential engine overheating.

Proper torque can be achieved by hand tightening the filter in the clockwise direction an additional $\frac{1}{2}$ to $\frac{3}{4}$ revolutions beyond the snug position (loosened counter clockwise to the point of coolant weeping).



Location of coolant filter depicted

Any Kenworth dealership can perform an inspection and proper torque for the VIN listed. Please contact a Kenworth dealership to schedule an appointment for this work. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign E033 and the VIN listed on this letter. The repair will take approximately half an hour and there will be no charge to you if completed within your Basic Vehicle Warranty (typically 1 year or 100,000 miles/ 160,000 km) or by June 1, 2012, whichever is the greater.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company